



## **College-wide Town Hall Meeting Minutes**

Thursday, May 30, 2024 | 12:50 – 1:50pm  
IT-117 or Zoom Meeting ID: 870 3590 2331

### **I. Welcome/Celebrate Historical Accomplishments – Dr. Monica Green**

President Green welcomed the college community in person and those joining online. She shared a slideshow presentation highlighting the college's journey from its founding to today. Dr. Green plans to partner with Library to create an archive of these presentations as we move towards the college's 35-year anniversary.

### **II. KPI 2022-23 (Key Performance Indicators) Highlights – Dr. Greg Aycock**

Dean Aycock presented a review of the college's key performance indicators (KPIs) for 2023, focusing on areas such as access, success, equity, and workforce. The presentation highlighted both positive and concerning trends, noting an increase in access and workforce areas but a decline in success and equity, and sharing that degree attainments continued to decrease. Despite these challenges, he expressed hope for the future, citing promising indicators for the upcoming year, including an expected increase in enrollment. Dr. Aycock also discussed the performance of different student equity groups and encouraged the team to use the KPI Dashboard for detailed numerical data.

#### **Questions:**

- Any other reason besides the pandemic?
- Have you surveyed faculty about what they are seeing?

III. SEM Plan (Strategic Enrollment Management) Dr. Carol Farrar & Dr. Kaneesha Tarrant

Dr. Farrar & Tarrant provided an overview of the development and implementation of a strategic enrollment management plan for the college. The plan was designed to address a decline in student headcount and make enrollment management a collective responsibility across the college. This plan is a collaborative effort aiming to strengthen outreach and communication for disproportionately impacted students, optimize educational pathways, and enhance student engagement through support services. The next steps were outlined as operationalizing the plan, prioritizing activities, and creating an annual calendar to ensure its effective implementation.

IV. Student Equity Plan Update – Dr. Gustavo Ocegüera

Dr. Ocegüera presented on the progress of the Student Equity Plan, which focused on addressing persistent gaps in education for Hispanic/Latinx and Black/African American students. The plan involved two inquiry teams, trained by a consultant, who identified challenges in enrollment and student service understanding. A communication plan was being developed to address these issues, and proposals were being reviewed to improve information dissemination and support for students. Norco emphasized the importance of understanding the students' needs better and shared that the inquiry teams would provide proposals to prioritize interventions.

Comment:

- The Student SEPs numbers faculty use for program review have been static. Program Review Student SEPs – numbers are not moving.

V. Strategic Directions (Student, College, Region) Reflection Dream Board – Dr. Tenisha James

Dr. James invited everyone to participate in an activity focused on celebrating achievements and future plans for Norco College, with an emphasis on improving services and understanding for students.