Q1 Are you full-time or part-time?

Answered: 77   Skipped: 0
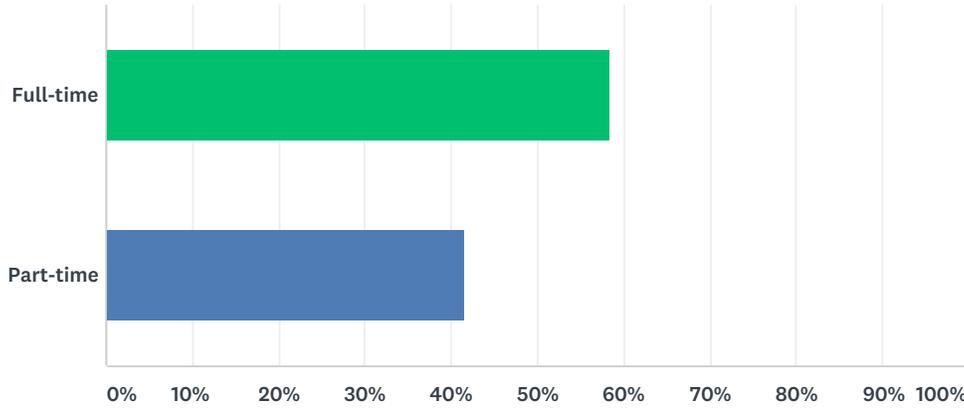
ANSWER CHOICES	RESPONSES	
Full-time	58.44%	45
Part-time	41.56%	32
TOTAL		77

Q2 Which statement best describes what type of computer you use?

Answered: 64   Skipped: 13
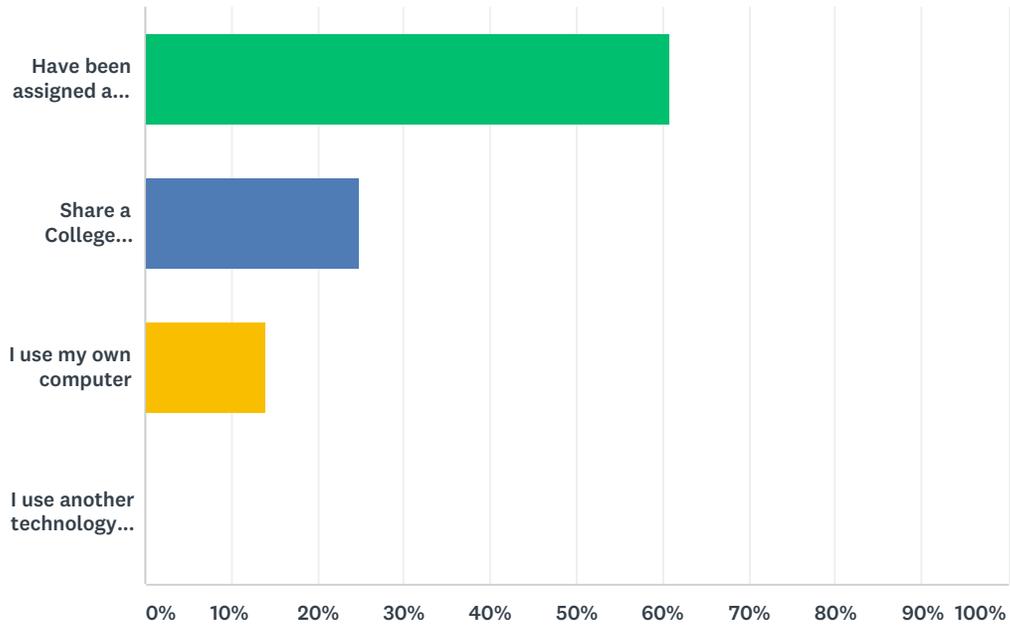
ANSWER CHOICES	RESPONSES	
Have been assigned a College computer for my exclusive use	60.94%	39
Share a College computer with other faculty and/or staff	25.00%	16
I use my own computer	14.06%	9
I use another technology device such as a tablet	0.00%	0
TOTAL		64

# Q3 How satisfied are you with the performance of the College computer (classroom/office)?

Answered: 64 Skipped: 13
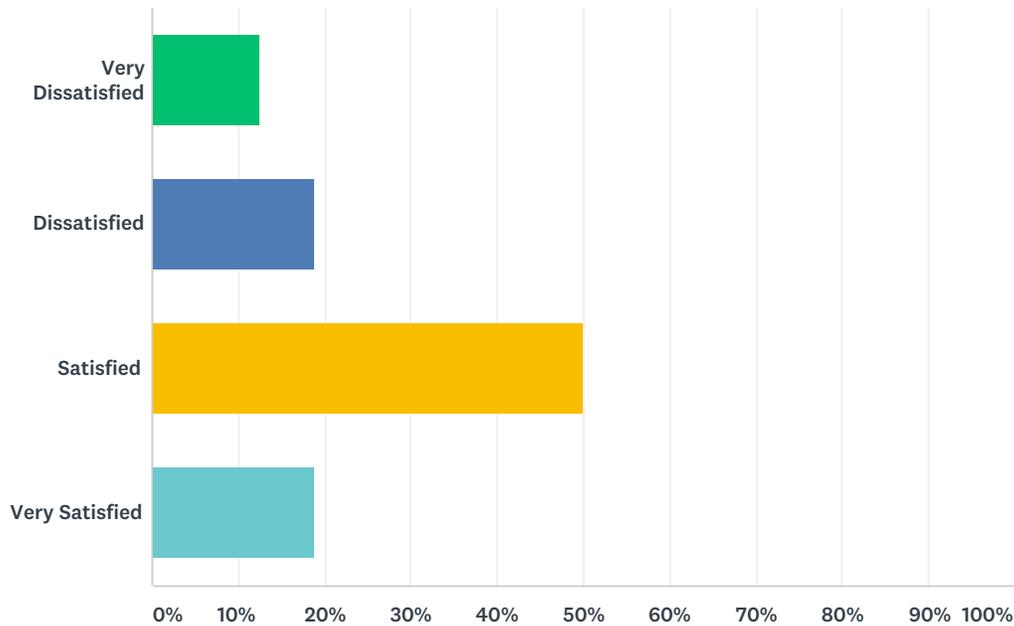
ANSWER CHOICES	RESPONSES	
Very Dissatisfied	12.50%	8
Dissatisfied	18.75%	12
Satisfied	50.00%	32
Very Satisfied	18.75%	12
TOTAL		64

#	COMMENT	DATE
1	Twice I've had to reboot the computer in order to get it to communicate with the projector.	5/25/2018 1:00 PM
2	The classroom computer resets/cleans out info each time it restarts	5/24/2018 12:33 PM
3	The computer is fine, but I would like to get a Apple computer so that it interfaces more easily with my home computer.	5/20/2018 8:17 PM
4	Others change screen size and home page to personalize it for themselves, and it seems very slow.	5/15/2018 5:29 PM
5	need a new computer this one was manufactured in 2002	5/15/2018 3:07 PM
6	Seriously out of date.	5/15/2018 12:21 PM
7	Computer in HUM 111 is VERY slow to start up if turned off (15ish minutes)	5/15/2018 10:12 AM
8	Booting up classroom computers can take upwards of 15 minutes	5/15/2018 8:50 AM
9	Classroom computers are slow and sometimes crash when trying to play online videos	4/24/2018 10:32 AM
10	need an update though	4/23/2018 3:40 PM

| 11 | Mostly satisfied would be more true. Sometimes the computers do not work in the classrooms (or the projectors) which means lesson plans have to be very adaptable in case something doesn't work. | 4/23/2018 11:59 AM |
12	My office computer is extremely slow and runs Windows 7	4/23/2018 11:51 AM
13	It is defaulted to English Australian which has many different spellings on words. This makes it hard to trust.	4/12/2018 6:00 PM
14	the computer in the Fitness center is extremely slow. It can take up to 5 minutes to boot it up and use a flash drive.	4/10/2018 12:25 PM
15	Classroom computers and laptop loans are slow/outdated. Classroom computers have way too many wires that can become undone.	4/6/2018 3:51 PM
16	The internet is very slow on my office computer and STEM 201 computer	4/3/2018 6:46 PM
17	Classroom computers need work.	4/2/2018 11:38 AM
18	The CACT Computers were last upgraded about three or four years ago. Software like Solidworksand MAstercam are heavy RAM users, and trying to run heavy graphics on these machines is frustrating when they crash.	3/28/2018 5:55 PM
19	Just received a new computer last year	3/28/2018 5:22 PM
20	The computers in the classrooms are constantly reset between presentation mode and not. I use the projectors in all my classes, but sometimes with powerpoint and sometimes with straight internet resources. It would be great it if were made easier to switch back and forth.	3/28/2018 5:19 PM
21	The PC is old and cannot support the newer technology my job requires	3/28/2018 2:43 PM
22	With the switch to new updates computers, some classrooms are experiencing technical issues especially with sounds when attempting to play audio material.	3/28/2018 2:23 PM
23	My office computer is OK, but the classroom computers are painfully slow. Some are unable to play videos via Amazon, and some computers have tiny speakers that are not adequate for a 50 person classroom.	3/28/2018 2:07 PM

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 64   Skipped: 13
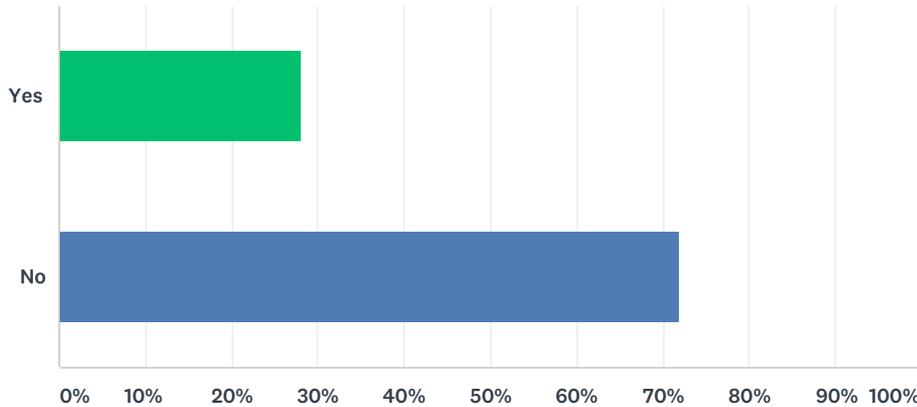
ANSWER CHOICES	RESPONSES	
Yes	28.13%	18
No	71.88%	46
TOTAL		64

| #	COMMENT	DATE
1	Not generally, but I have had the same problem 2 times.	5/25/2018 1:00 PM
2	There is a problem with this survey, because you are asking me to talk about my office computer and/or classroom computer. They have separate issues. My office computer is a 2011 model and it is dying.	5/24/2018 12:33 PM
3	It's fine, but I need a computer that can access certain Apple programs	5/20/2018 8:17 PM
4	I rarely use it.	5/15/2018 5:29 PM
5	computing services brought in a replacement and it doesn't work. I am without an office computer	5/15/2018 3:07 PM
6	They do have a tendency to be extremely slow/bogged down	5/15/2018 2:02 PM
7	outdated	5/15/2018 12:21 PM
8	Various classroom and workroom computers experience problems or are out of date.	4/24/2018 5:53 AM
9	outdated	4/23/2018 3:40 PM
10	Outdated- Fitness Center and WEQ-W3	4/10/2018 12:25 PM
11	The internet is very slow on my office computer and STEM 201 computer	4/3/2018 6:46 PM
12	Needs to be easier to switch from presentation mode to not.	3/28/2018 5:19 PM
13	Unable to properly use Sharepoint because OS is WIN 7	3/28/2018 3:23 PM
14	See above	3/28/2018 2:43 PM

Q5 How do you store your course documents? (Check all that apply.)

Answered: 64   Skipped: 13
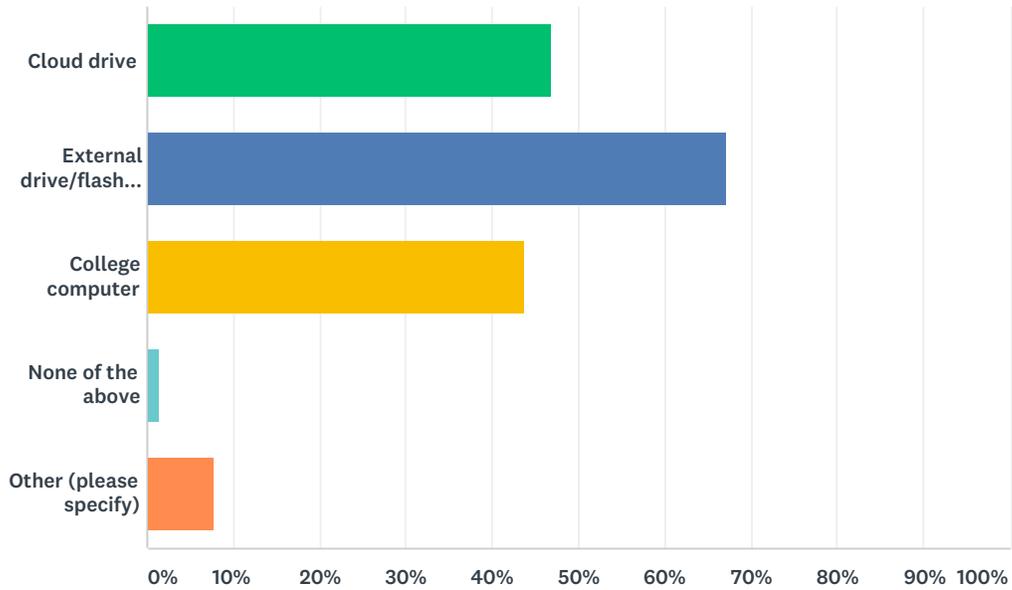
ANSWER CHOICES	RESPONSES	
Cloud drive	46.88%	30
External drive/flash drive	67.19%	43
College computer	43.75%	28
None of the above	1.56%	1
Other (please specify)	7.81%	5
Total Respondents: 64		

#	OTHER (PLEASE SPECIFY)	DATE
1	on the LMS, on my laptop, and on my flash drive	5/15/2018 5:29 PM
2	Black Board site	4/24/2018 5:53 AM
3	I store almost everyting on Blackboard, and in summer I'll be switching to Canvas.	4/23/2018 11:59 AM
4	Canvas	4/7/2018 7:45 PM
5	On my personal laptop	4/6/2018 3:51 PM

Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

Answered: 60   Skipped: 17
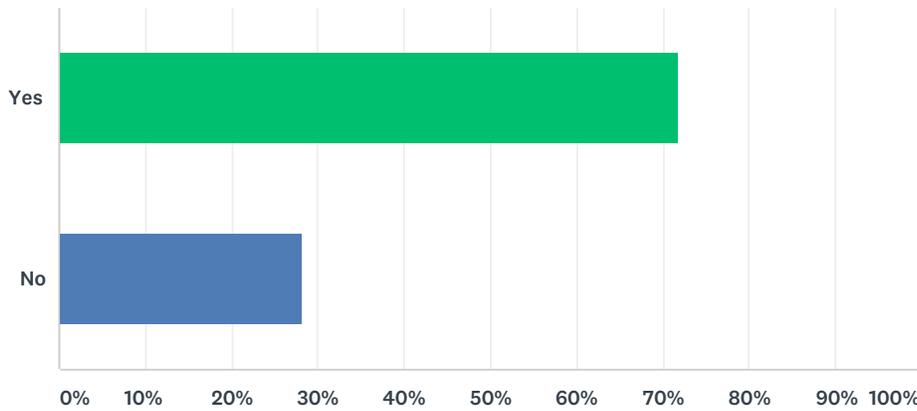
ANSWER CHOICES	RESPONSES	
Yes	71.67%	43
No	28.33%	17
TOTAL		60

Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

Answered: 62   Skipped: 15
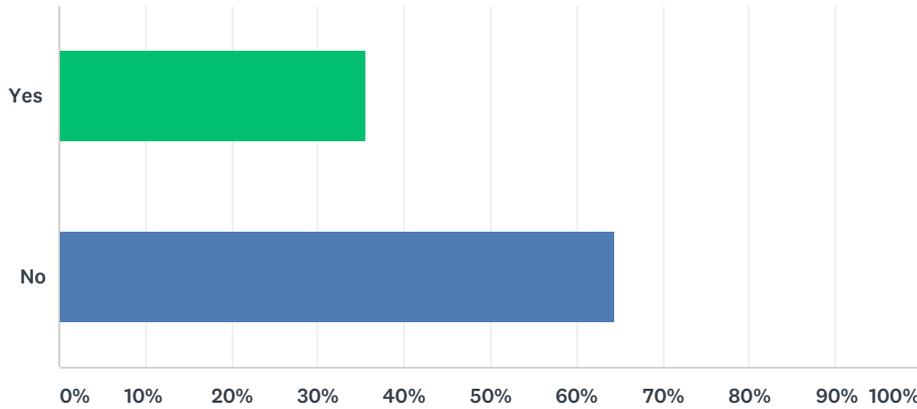
ANSWER CHOICES	RESPONSES	
Yes	35.48%	22
No	64.52%	40
TOTAL		62

Q8 What technology would you like to see implemented in the classroom? (Check all that apply.)

Answered: 57   Skipped: 20
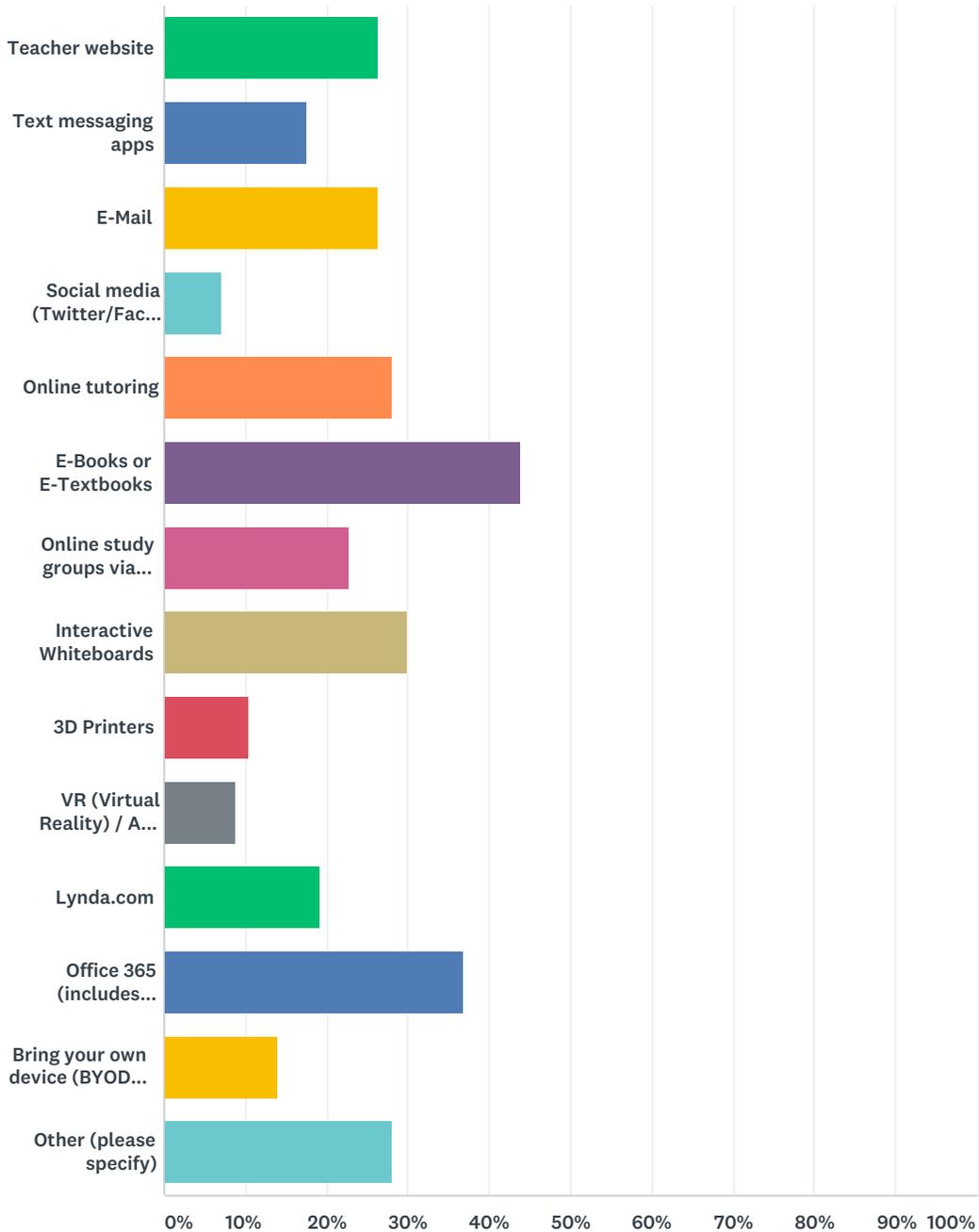
ANSWER CHOICES	RESPONSES	
Teacher website	26.32%	15
Text messaging apps	17.54%	10
E-Mail	26.32%	15
Social media (Twitter/Facebook)	7.02%	4

Online tutoring	28.07%	16
E-Books or E-Textbooks	43.86%	25
Online study groups via social studying sites	22.81%	13
Interactive Whiteboards	29.82%	17
3D Printers	10.53%	6
VR (Virtual Reality) / AR (Augmented Reality)	8.77%	5
Lynda.com	19.30%	11
Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)	36.84%	21
Bring your own device (BYOD) for sharing ideas	14.04%	8
Other (please specify)	28.07%	16
Total Respondents: 57		

| #	OTHER (PLEASE SPECIFY)	DATE
1	No comment	5/25/2018 11:03 PM
2	better projector with accurate color	5/24/2018 12:33 PM
3	Turning Technologies	5/24/2018 12:27 PM
4	I'm confused by this question. Isn't this already implemented? How is Lynda.com implemented in a classroom?	5/20/2018 8:17 PM
5	I just need a projector to tired to my computer and a projector screen, and a printer for my students yes, thank you	5/15/2018 2:44 PM
6	Computers that are build within the last 5 years.	5/15/2018 8:50 AM
7	The technology in the ATEC 2nd-floor classrooms (204, 205, 210, 211) Is woefully inadequate. The podiums have too many wires/cables that can be (are) tripped on and the document camera (typically a Ladibug) is not quality and often inaccessible (especially in 204).	5/15/2018 8:44 AM
8	The interactive smart board in IT111 doesn't work. I sent a request to helpdesk but never heard back. It's a shame because I know they were very expensive.	4/23/2018 11:51 AM
9	Fitness Center - visual aids	4/10/2018 12:25 PM
10	The laptops for student use in IT 128 are outdated and need to be replaced	4/3/2018 6:46 PM
11	Projector	4/2/2018 1:00 PM
12	Laptops/computer stations for student use. Consistent wifi. Projectors that work. Monitors that aren't blurry or dim.	3/29/2018 12:05 PM
13	Canvas integration for all sections	3/28/2018 6:59 PM
14	RAM or better Video cards if the systems can handle it.	3/28/2018 5:55 PM
15	subscription to Youtube, 3D printers, autodesk mudbox, Cura, autodesk meshmixer, better soundsystem, opaque projectors, digital archive of hi resolution images of art and archaeological works.	3/28/2018 5:19 PM
16	ADOBE	3/28/2018 2:23 PM

Q9 What technology do you use or have used? (Check all that apply.)

Answered: 63   Skipped: 14
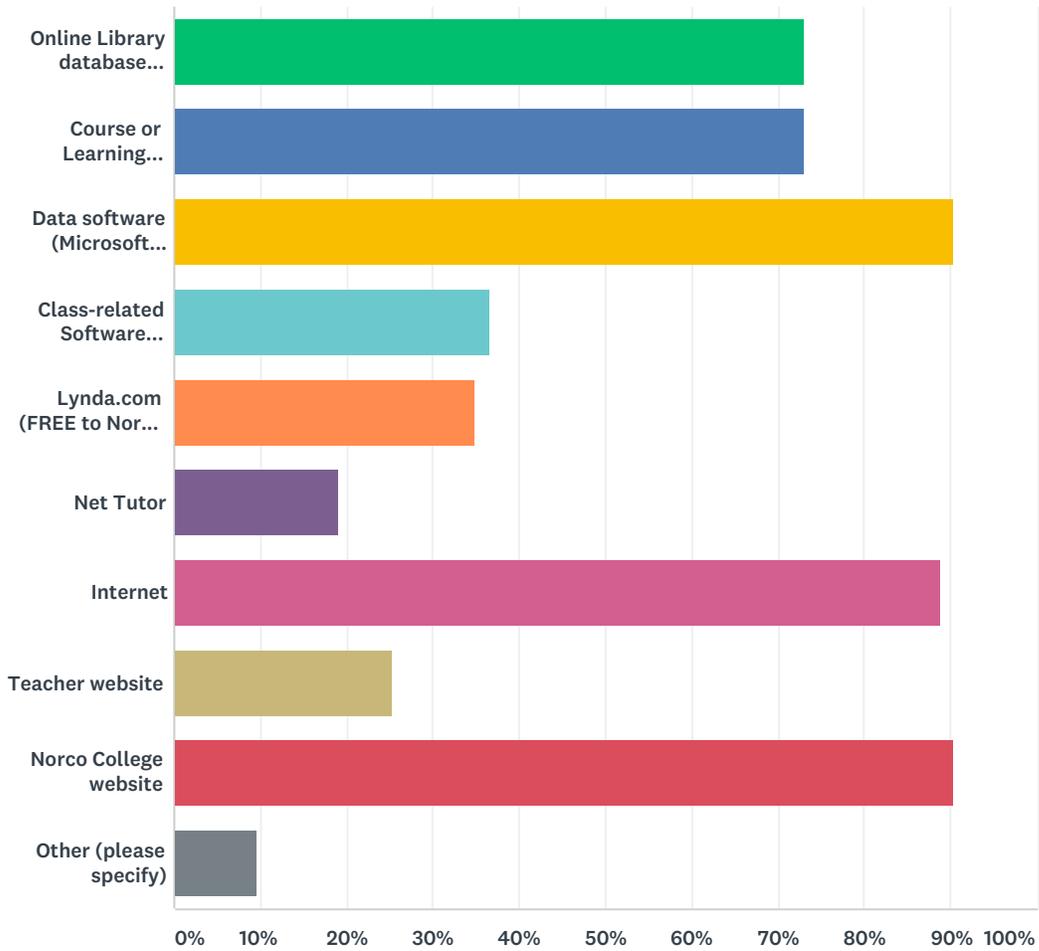
ANSWER CHOICES	RESPONSES	
Online Library database (e-books, articles, etc.)	73.02%	46
Course or Learning Management System (Blackboard, Canvas, etc.)	73.02%	46
Data software (Microsoft Office 365, Google Docs, etc.)	90.48%	57
Class-related Software (Photoshop, AutoCad, ProTools, etc)	36.51%	23
Lynda.com (FREE to Norco College employees)	34.92%	22
Net Tutor	19.05%	12
Internet	88.89%	56
Teacher website	25.40%	16
Norco College website	90.48%	57
Other (please specify)	9.52%	6
Total Respondents: 63		

#	OTHER (PLEASE SPECIFY)	DATE
1	Publisher website and resources	5/15/2018 10:13 AM
2	videos and You Tube	4/24/2018 5:53 AM
3	TurningTechnology clicker system	4/9/2018 9:56 AM
4	iNaturalist	4/3/2018 6:46 PM
5	Discipline social media site	3/29/2018 12:05 PM
6	phone apps, social media	3/28/2018 5:19 PM

#	OTHER (PLEASE SPECIFY)	DATE

Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 62   Skipped: 15
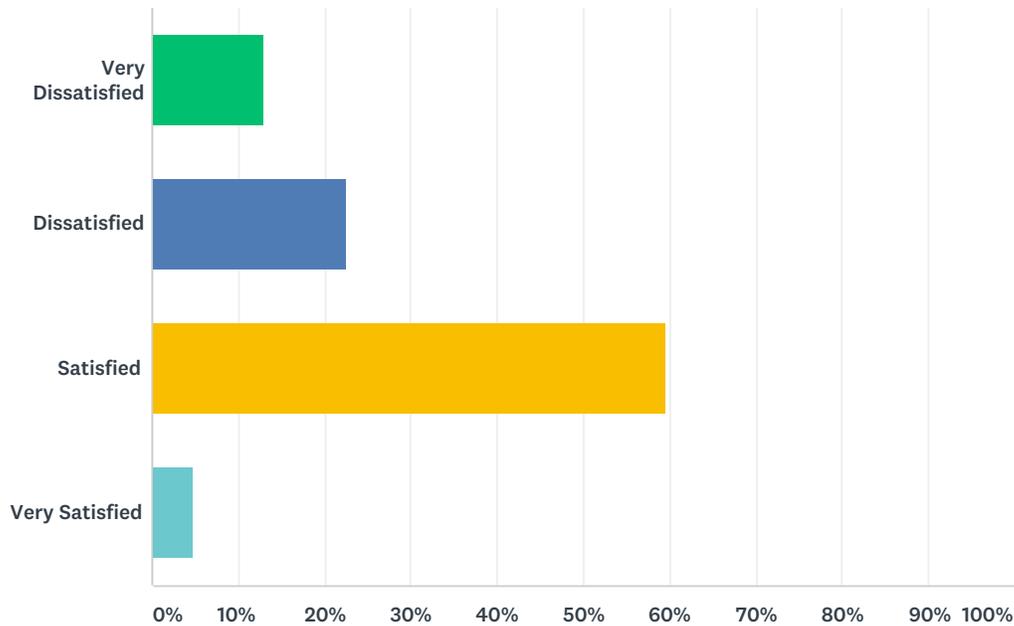
ANSWER CHOICES	RESPONSES	
Very Dissatisfied	12.90%	8
Dissatisfied	22.58%	14
Satisfied	59.68%	37
Very Satisfied	4.84%	3
TOTAL		62

| #	COMMENT	DATE
1	Could be faster, but meets my needs	5/24/2018 12:35 PM
2	God help us.	5/24/2018 12:33 PM
3	It doesn't work well in some areas of the campus	5/20/2018 8:17 PM
4	Tends to be slow	5/16/2018 10:24 AM
5	but it is VERY annoying to be kicked off Inet regularly and put on the Guest network	5/15/2018 5:29 PM
6	Speed is fine in my office, but in HUM 111 it is slow; I stream videos and around half the time the network has trouble.	5/15/2018 10:12 AM
7	Don't use.	4/24/2018 1:28 PM
8	Often slow (older computers and workroom computers)	4/24/2018 5:53 AM
9	sometimes it can be slow	4/23/2018 1:11 PM
10	My students and I frequently have a hard time connecting from our phones in the classroom or in my office.	4/23/2018 11:51 AM
11	Could be faster-	4/7/2018 7:45 PM

12	Slow, cuts in and out.	4/6/2018 3:51 PM
13	Very slow	4/3/2018 6:46 PM
14	I do not use it	3/28/2018 5:22 PM
15	Could be faster for streaming content from youtube, etc.	3/28/2018 5:19 PM
16	Websites and videos can take excessively long to load, and they interrupt the flow of the class discussion.	3/28/2018 2:07 PM

Q11 Does Norco College provide sufficient technical support?

Answered: 63   Skipped: 14
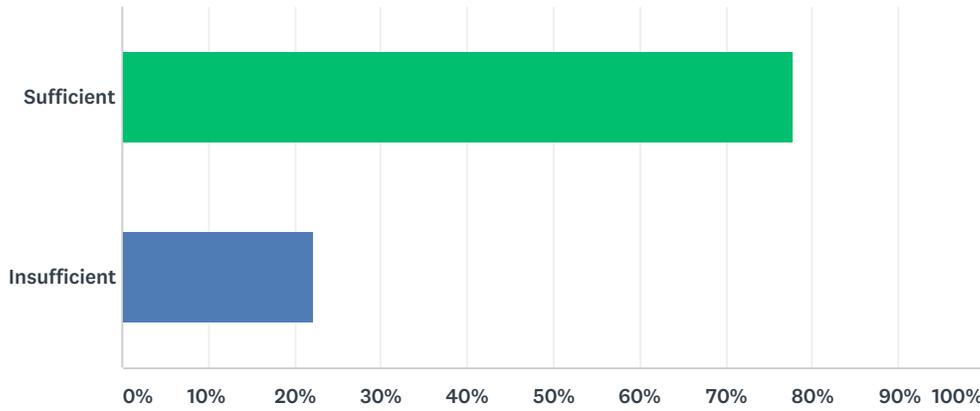
ANSWER CHOICES	RESPONSES	
Sufficient	77.78%	49
Insufficient	22.22%	14
TOTAL		63

Q12 What would enhance technical support services?

Answered: 57   Skipped: 20
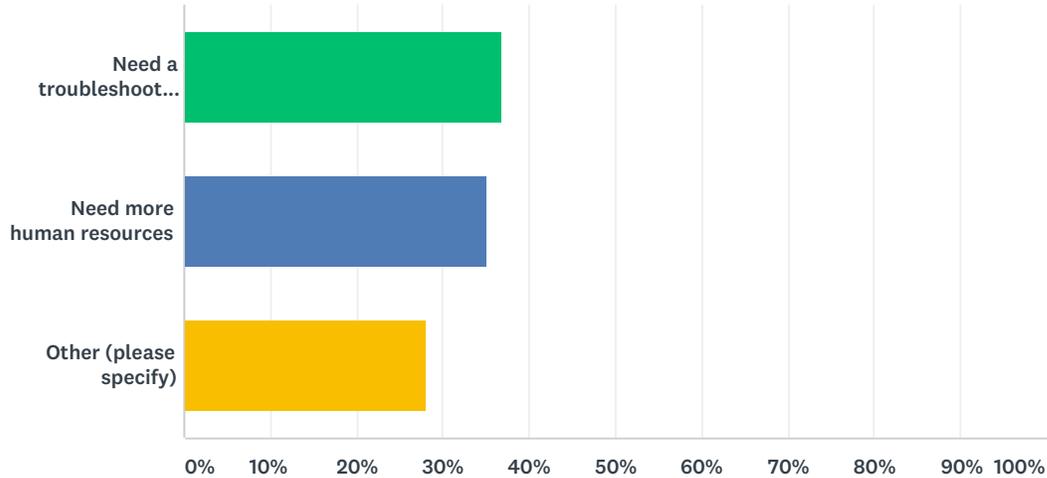
ANSWER CHOICES	RESPONSES	
Need a troubleshooting help desk	36.84%	21
Need more human resources	35.09%	20
Other (please specify)	28.07%	16
TOTAL		57

#	OTHER (PLEASE SPECIFY)	DATE
1	No comment	5/25/2018 11:03 PM
2	At Chaffey college, each classroom has a phone, and faculty can call IT from the classroom, and they come to your class or talk you through the problem.	5/24/2018 12:33 PM
3	I think I used it once, and the problem was fixed, so I don't really have an opinion about needs.	5/15/2018 5:29 PM
4	Norco College needs a more responsive technical support team	5/15/2018 3:07 PM
5	Nothing really, the instructional media staff provides great service!	5/15/2018 9:24 AM
6	When technology is broken, especially for night classes, there is no support.	5/15/2018 8:50 AM
7	Norco college based Information Services not district	4/23/2018 3:40 PM
8	Both sound like good ways to help the situation. Also--I eventually figured it out--it would be helpful to inform part-time faculty where to go/how to get help when the systems are down in the classrooms. Many of the call numbers on the podiums are illegible and it stresses email over calling.	4/23/2018 11:59 AM
9	I fee we need both our own troubeleshooting help desk and more human resources for our IT department.	4/23/2018 11:21 AM
10	No complaints	4/10/2018 12:25 PM
11	Needs way more manpower.	4/6/2018 3:51 PM
12	Evening hours	4/2/2018 11:38 AM
13	More responsive to classroom needs for audiovisual equipment. Upgrades to computers are lovely, but monitors, projectors, and screens need to be upgraded in MANY classrooms.	3/29/2018 12:05 PM
14	on site tech support organizational chart for technical support needs from faculty and staff	3/28/2018 6:59 PM

| 15 | Set up computers in classrooms to easily switch from different modes of display (duplicate, presentation mode, etc.) so there is no need to contact Helpdesk | 3/28/2018 5:19 PM |
| 16 | To avoid the same issues from repeating again even after the computer has been shut down at the end of each day. | 3/28/2018 2:23 PM |

Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 63   Skipped: 14
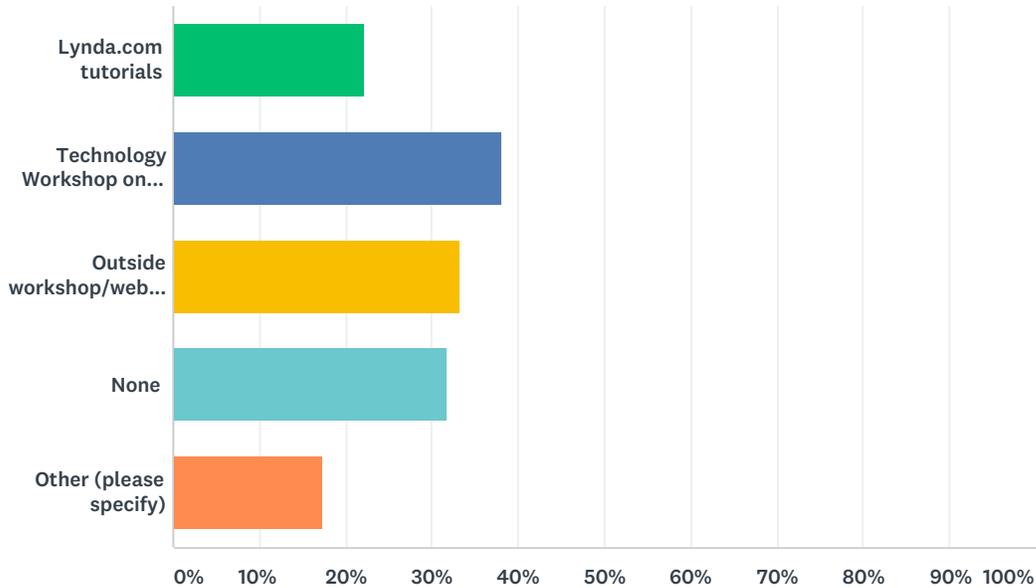
ANSWER CHOICES	RESPONSES	
Lynda.com tutorials	22.22%	14
Technology Workshop on campus	38.10%	24
Outside workshop/webinar	33.33%	21
None	31.75%	20
Other (please specify)	17.46%	11
Total Respondents: 63		

#	OTHER (PLEASE SPECIFY)	DATE
1	district email/tutorials	5/25/2018 2:51 PM
2	canvas	5/24/2018 12:33 PM
3	program review and canvas	5/15/2018 12:21 PM
4	Canvas	5/15/2018 9:53 AM
5	Canvas training, Program Review	5/15/2018 8:46 AM
6	Canvas training	4/24/2018 5:53 AM
7	Canvas training online	4/23/2018 11:31 AM
8	Mitx Courses online. Coursera.com	4/7/2018 7:47 PM
9	Canvas Training/Pilot Project	3/28/2018 7:39 PM
10	Canvas	3/28/2018 7:00 PM
11	Personal research, trial and error for 3D design	3/28/2018 5:20 PM

Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 57   Skipped: 20
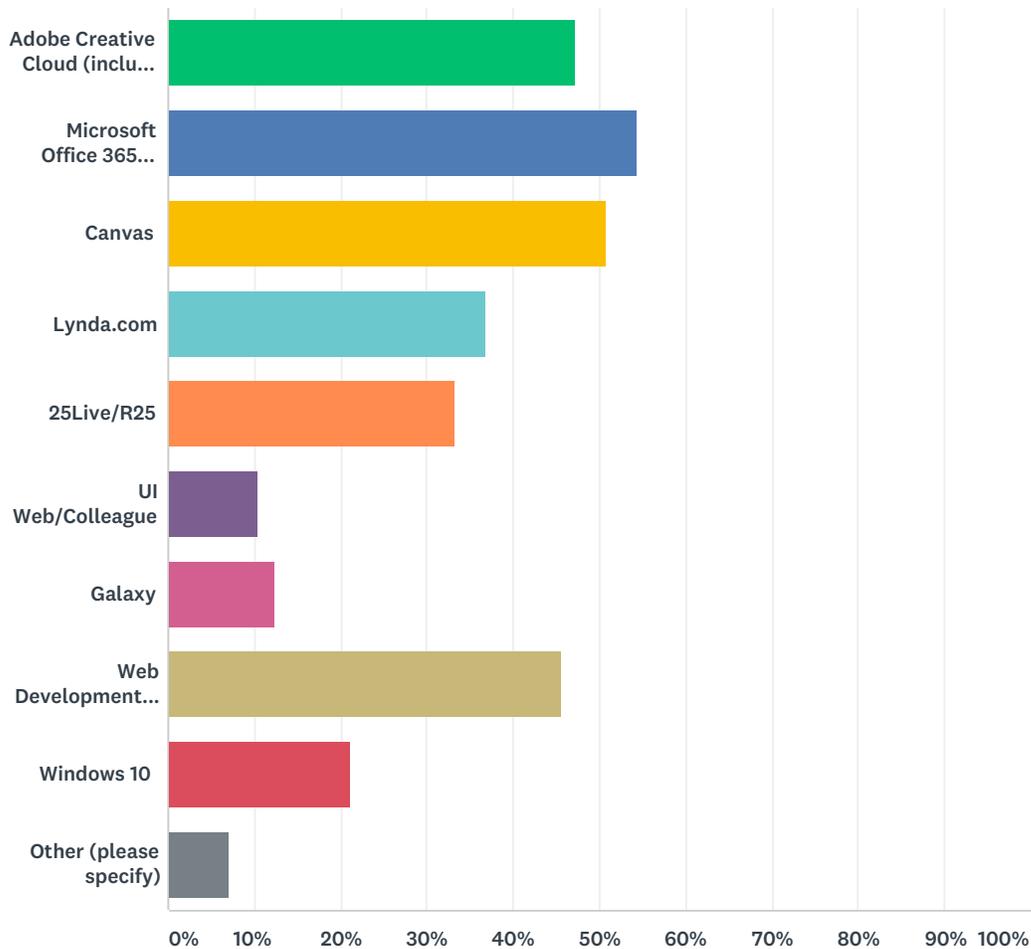
ANSWER CHOICES	RESPONSES	
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	47.37%	27
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)	54.39%	31
Canvas	50.88%	29
Lynda.com	36.84%	21
25Live/R25	33.33%	19
UI Web/Colleague	10.53%	6
Galaxy	12.28%	7
Web Development (SharePoint, HTML, CSS)	45.61%	26
Windows 10	21.05%	12
Other (please specify)	7.02%	4

Total Respondents: 57	

#	OTHER (PLEASE SPECIFY)	DATE
1	Canvas Instructional Design courses (not just a "how to use" course that we currently have, but a "best practices in online/web enhanced education" type of course	5/15/2018 10:13 AM
2	I am unfamiliar with the other options	4/10/2018 12:27 PM
3	Cisco Networking courses	4/7/2018 7:47 PM
4	ArcMap	3/28/2018 5:53 PM

Q15 Any additional comments/questions about technology resources at Norco College?

Answered: 15   Skipped: 62

#	RESPONSES	DATE
1	None	5/25/2018 11:04 PM
2	Don't waste any money on smart boards-- at the colleges that have them, none of the professors use them or like them. A complete waste.	5/24/2018 12:34 PM
3	Norco College needs a technical support team that responds and answers to Norco College not district	5/15/2018 3:09 PM
4	The desktop computers seem to be good for staff, I would like to see the laptop computers for the students upgraded which reside on carts , With access to the Internet.	5/15/2018 2:47 PM
5	The people who work at our help desk are great. But there is not enough help and they have to wear many hats and can not always reply very quickly. This is not their fault and I really hope we add another IT specialist.	5/15/2018 11:37 AM
6	Our technology staff and equipment is awesome!	5/15/2018 9:25 AM
7	You rock as a committee!! Thanks for always seeing if we need more!	4/23/2018 11:22 AM
8	I would really like to see WEQ W-3 and Fitness center updated.	4/10/2018 12:29 PM
9	None, thank you.	4/10/2018 7:07 AM
10	I'm not a faculty member so I'm not sure my answers are relevant, but here you go.	4/4/2018 7:28 PM
11	Outdated printers in offices also need replacing.	4/3/2018 6:47 PM
12	Norco College pretty much does a fine job of attending to my technological needs in the classroom and with work outside the classroom, as well.	3/28/2018 7:40 PM
13	The projectors have terrible color display. I teach art, and show students images of artist's work relating to their projects on a daily basis. The art room projector casts a shade of green over everything, and does not display things bright enough to see all the detail of the image. I think it may be out of focus too.	3/28/2018 5:22 PM
14	Anything that can be done to make the teacher computer stations more user friendly is greatly appreciated. Many are cluttered or oddly positioned making it difficulty to lecture while trying to use the technology.	3/28/2018 3:30 PM
15	Computers AND audio/visual equipment are in need of updates in several classrooms. Here are a few that come to mind: ATEC 119: The sound comes from tiny desktop speakers for a large room of nearly 50 people. The screen is also a bit small for this size room. STEM 125: It has been mentioned on my IOI that this room has a screen that is too small, and the room has a significant echo. STEM 201: The computer is very slow and cannot share to the screens when using Amazon video. WEQ: Slow computers in multiple rooms In general, computers and the internet are very slow in nearly every classroom. I support technology upgrades!!	3/28/2018 2:18 PM