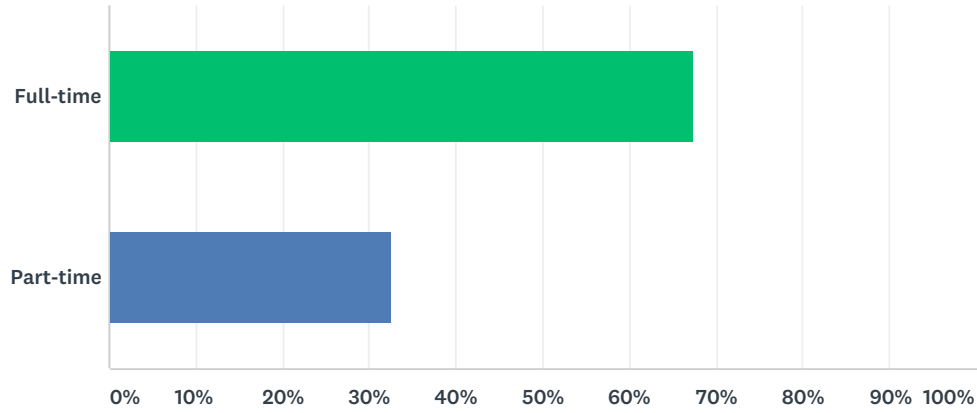


Q1 Are you full-time or part-time?

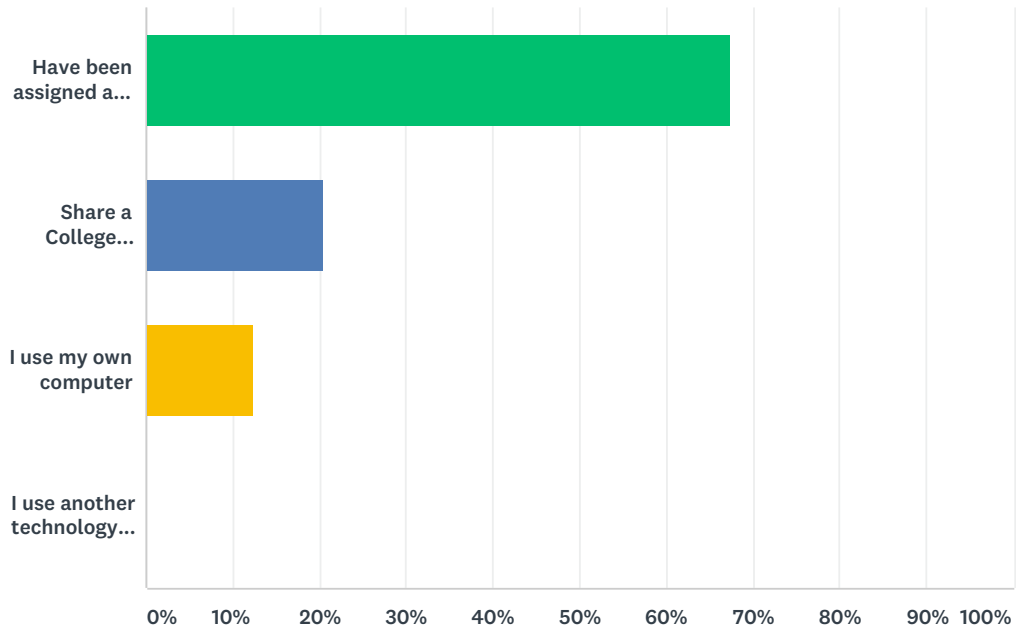
Answered: 55 Skipped: 2



ANSWER CHOICES	RESPONSES	
Full-time	67.27%	37
Part-time	32.73%	18
TOTAL		55

Q2 Which statement best describes what type of computer you use?

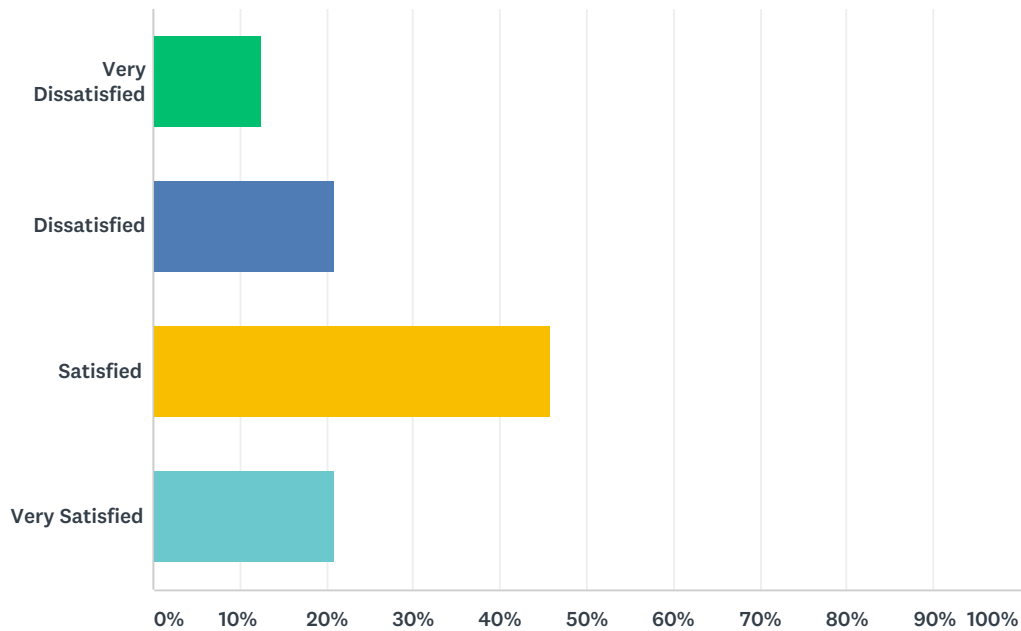
Answered: 49 Skipped: 8



ANSWER CHOICES	RESPONSES	
Have been assigned a College computer for my exclusive use	67.35%	33
Share a College computer with other faculty and/or staff	20.41%	10
I use my own computer	12.24%	6
I use another technology device such as a tablet	0.00%	0
TOTAL		49

Q3 How satisfied are you with the performance of the College computer (classroom/office)?

Answered: 48 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very Dissatisfied	12.50%	6
Dissatisfied	20.83%	10
Satisfied	45.83%	22
Very Satisfied	20.83%	10
TOTAL		48

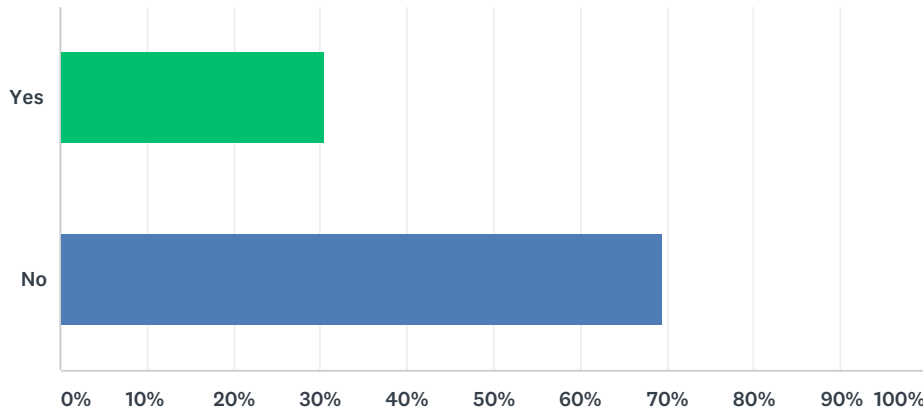
#	COMMENT	DATE
1	SLOW!	5/19/2017 6:33 AM
2	Don't use them.	5/18/2017 7:02 PM
3	overall speed is so slow both internet and computer	5/18/2017 3:05 PM
4	West Quad 7 has a flash drive not working so unable to do remote pointer and PowerPoint slides done.	5/18/2017 11:58 AM
5	Need upgrade or switch/add laptop	5/17/2017 11:09 PM
6	Computer in the classrooms have difficulty accessing the internet (In the IT building) and often the sound settings do not allow for students to hear the videos etc. (In the STEM center)	5/17/2017 9:20 PM
7	Very slow. It will take 3-5 minutes to boot up and another 2-3 to recognize a flash drive.	5/17/2017 5:05 PM
8	computer is too old	5/17/2017 3:06 PM
9	Very satisfied with my office computer (HUM 106A), but extremely dissatisfied by the computer in HUM 111	5/17/2017 12:17 PM
10	The computer in my office is fine. The one in IT-127 where I teach is extremely slow!	5/6/2017 8:51 PM

Technology Survey (Faculty) 2017

11	I'm getting a new computer next week. I have an all in one Lenovo with only 4GB of RAM	5/4/2017 8:42 AM
12	My computer is better now that Joel fixed it. The computer would not turn on because the screen died. Ever since he sw	5/2/2017 1:16 AM
13	Note that the "college computer," for me, refers to the one in the classrooms I use.	5/1/2017 8:36 PM
14	I tend to use my personal macbook more than my office computer as I am more efficient with a mac.	5/1/2017 2:02 PM
15	The computers are slow	5/1/2017 10:32 AM
16	Humanities 102 doesn't have a computer at all....just a multimedia podium	5/1/2017 10:00 AM
17	need new computer	5/1/2017 9:59 AM
18	very slow	5/1/2017 9:32 AM
19	the computer is fine, the network is the slow and annoying part.	5/1/2017 9:32 AM

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 49 Skipped: 8

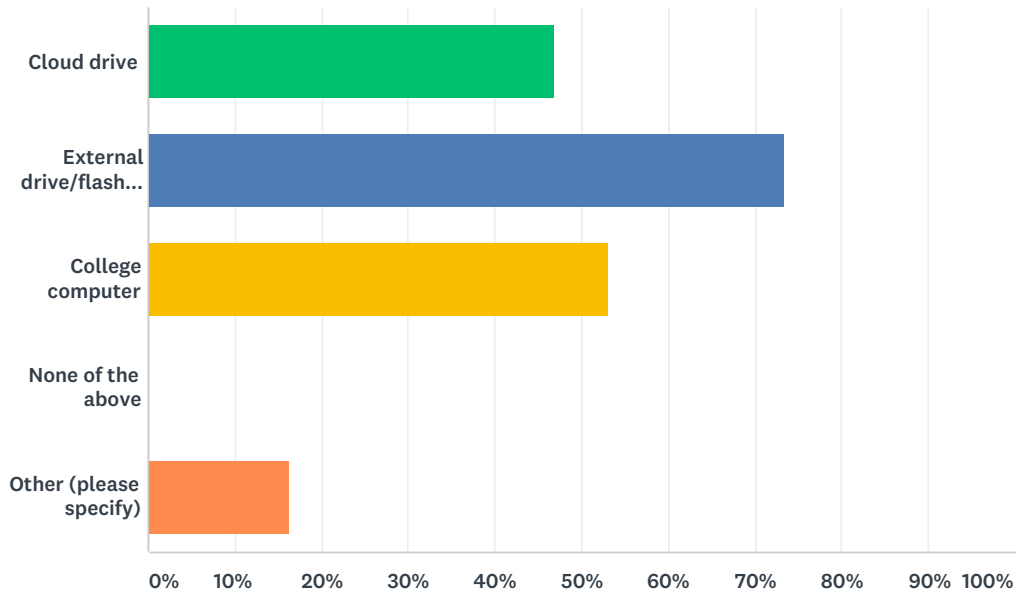


ANSWER CHOICES	RESPONSES	
Yes	30.61%	15
No	69.39%	34
TOTAL		49

#	COMMENT	DATE
1	Outdated	5/19/2017 6:33 AM
2	West Quad 7 has a flash drive not working so unable to do remote pointer and PowerPoint slides done.	5/18/2017 11:58 AM
3	Classroom computers need more consistent servicing and updating. They are not set up to access videos etc as they lack the appropriate updates.	5/17/2017 9:20 PM
4	See answer number 3	5/17/2017 5:05 PM
5	I was told the problem is the bandwidth cannot handle the programs used on this computer.	5/6/2017 8:51 PM
6	I have a Mac using the OS operating system, and some of the software I'm using is outdated.	5/3/2017 5:42 AM
7	The computer is outdated.	5/2/2017 1:16 AM
8	slowness	5/1/2017 10:32 AM
9	no computer present	5/1/2017 10:00 AM
10	outdated	5/1/2017 9:59 AM

Q5 How do you store your course documents? (Check all that apply.)

Answered: 49 Skipped: 8

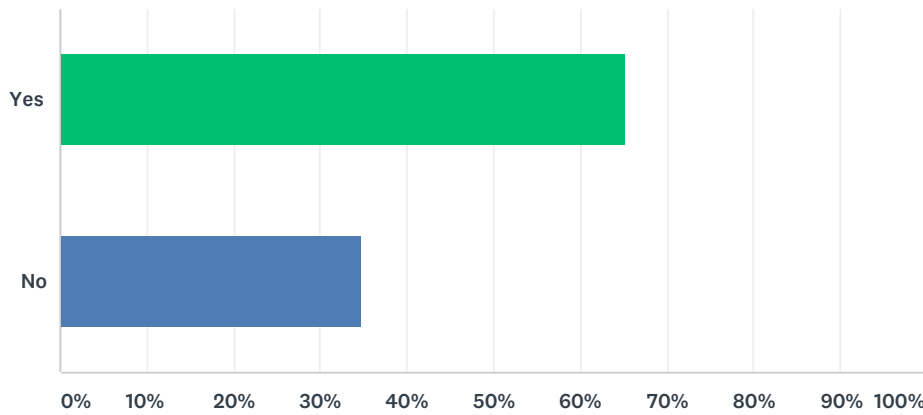


ANSWER CHOICES	RESPONSES	
Cloud drive	46.94%	23
External drive/flash drive	73.47%	36
College computer	53.06%	26
None of the above	0.00%	0
Other (please specify)	16.33%	8
Total Respondents: 49		

#	OTHER (PLEASE SPECIFY)	DATE
1	Word or pdf file on my computer.	5/18/2017 7:02 PM
2	on personal computer	5/17/2017 3:04 PM
3	I use dropbox.Com	5/4/2017 8:42 AM
4	Most of my school-related documents are stored on my home computer, and I bring them into school on an as-needed basis.	5/3/2017 5:42 AM
5	Personal computer.	5/2/2017 7:53 PM
6	Printed in file cabinet	5/1/2017 2:42 PM
7	Personal Computer	5/1/2017 2:02 PM
8	My own computer	5/1/2017 11:51 AM

Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

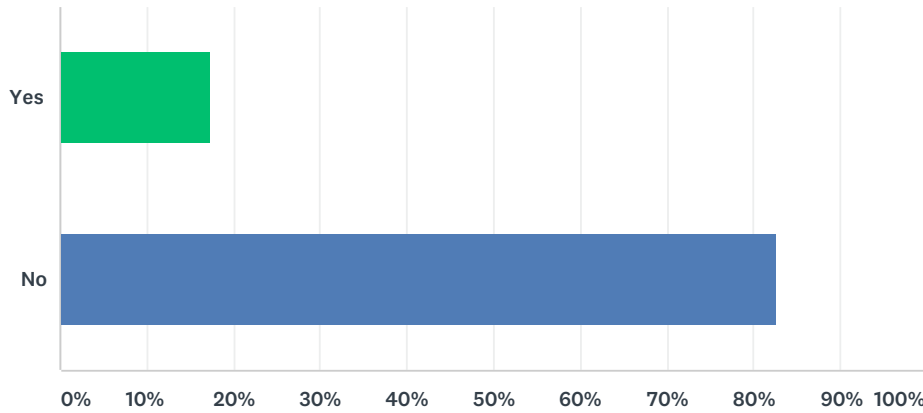
Answered: 49 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	65.31%	32
No	34.69%	17
TOTAL		49

Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

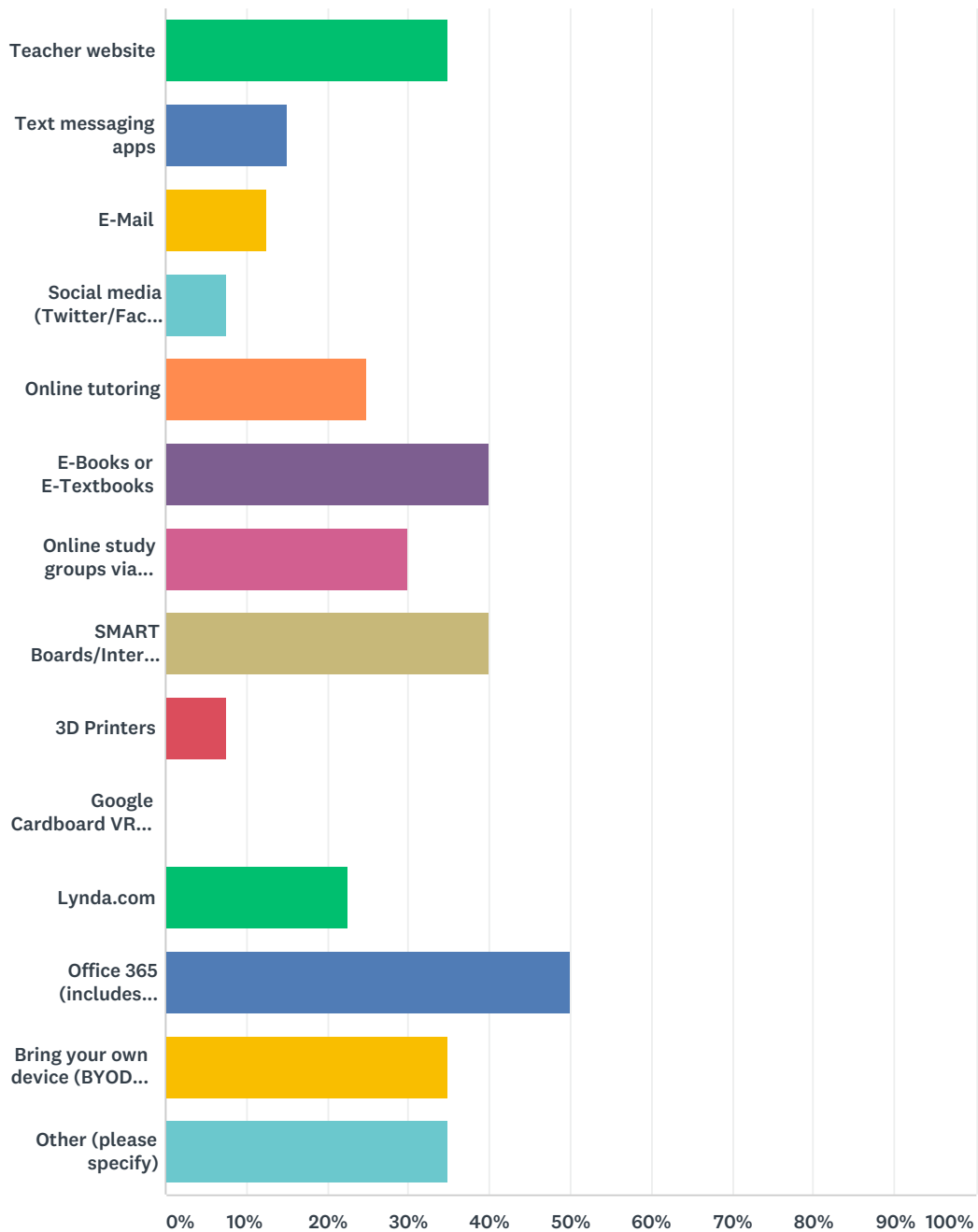
Answered: 46 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	17.39%	8
No	82.61%	38
TOTAL		46

Q8 What technology would you like to see implemented in the classroom? (Check all that apply.)

Answered: 40 Skipped: 17



ANSWER CHOICES	RESPONSES	
Teacher website	35.00%	14
Text messaging apps	15.00%	6
E-Mail	12.50%	5
Social media (Twitter/Facebook)	7.50%	3

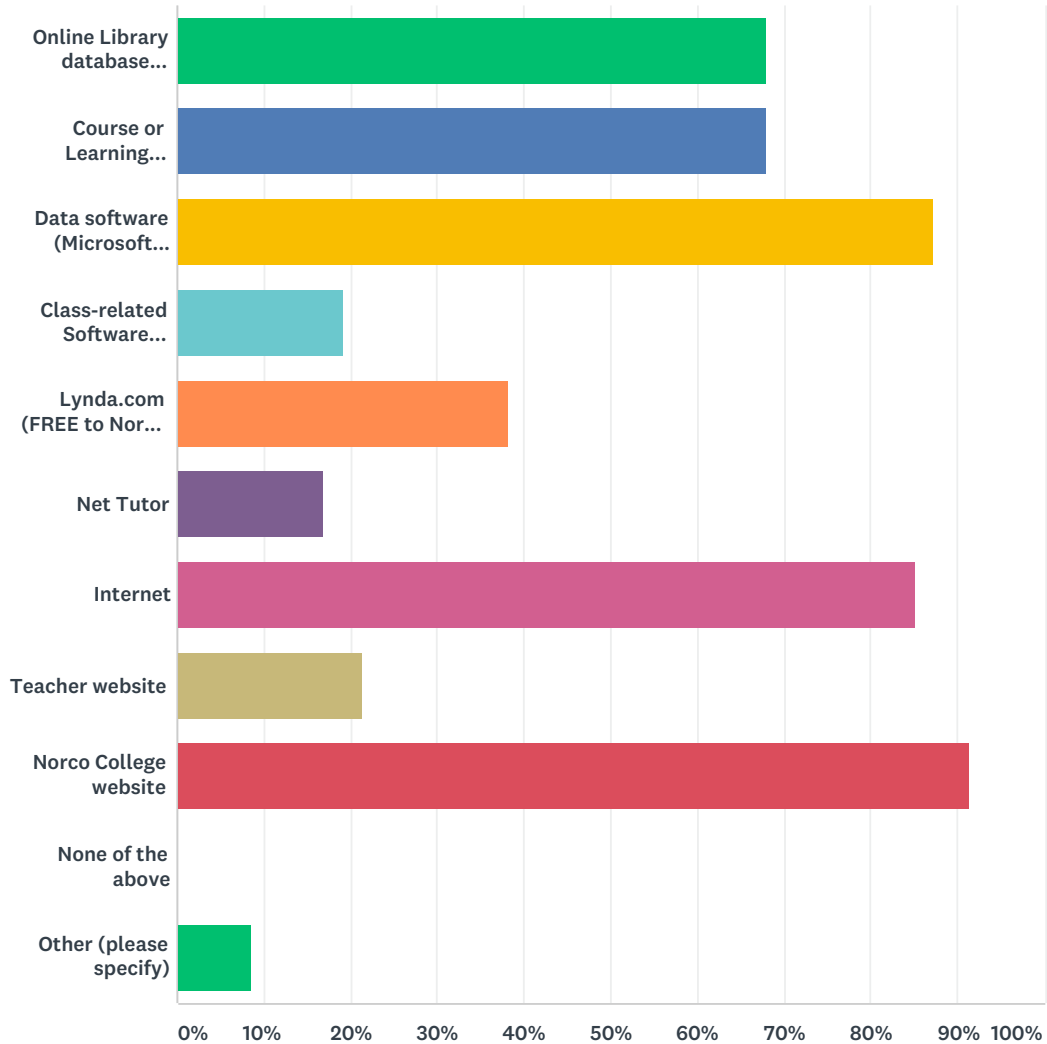
Technology Survey (Faculty) 2017

Online tutoring	25.00%	10
E-Books or E-Textbooks	40.00%	16
Online study groups via social studying sites	30.00%	12
SMART Boards/Interactive White Boards	40.00%	16
3D Printers	7.50%	3
Google Cardboard VR Headgear	0.00%	0
Lynda.com	22.50%	9
Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, OneDrive, Skype. etc.)	50.00%	20
Bring your own device (BYOD) for sharing ideas	35.00%	14
Other (please specify)	35.00%	14
Total Respondents: 40		

#	OTHER (PLEASE SPECIFY)	DATE
1	JFK classrooms are difficult to access Internet.	5/18/2017 7:02 PM
2	A tower that has working flash drive ports	5/18/2017 11:58 AM
3	Wireless connections for iPad links to projector, Support for Prezi - quick downloads from cloud or email for PowerPoint, KeyNote, and Prezi	5/17/2017 11:09 PM
4	More Blackboard and Campus training held on Norco Campus.	5/17/2017 9:20 PM
5	I would merely like the speed of the technology increased; it's taking forever to bring things up on the classroom computers.	5/15/2017 3:09 PM
6	easy access to online video and playback (currently have problems with software not updated or not adequate for the site)	5/3/2017 10:06 AM
7	Document camera	5/2/2017 1:16 AM
8	Additional class-related software	5/1/2017 11:51 AM
9	I am in West End Quad Room 7 and won't let me hook up the remote pointer for my PowerPoint lectures. This means I have to stand and be close to computer. Very unhappy about it	5/1/2017 10:48 AM
10	need more classrooms equipped with computers	5/1/2017 9:59 AM
11	Learning Management System (i.e. BlackBoard)	5/1/2017 9:56 AM
12	The question implies the technology is not already implemented; also, implemented by whom? The teacher? The college?	5/1/2017 9:34 AM
13	A newer and updated computer	5/1/2017 9:32 AM
14	Polleverywhere.com (would love to have an institutional license), Working projectors, visible projector screens, updated computers, audible speakers (not just a desk speaker attached to a computer on a cart). The ATEC building has several classrooms with these issues.	5/1/2017 9:26 AM

Q9 What technology do you use or have used? (Check all that apply.)

Answered: 47 Skipped: 10



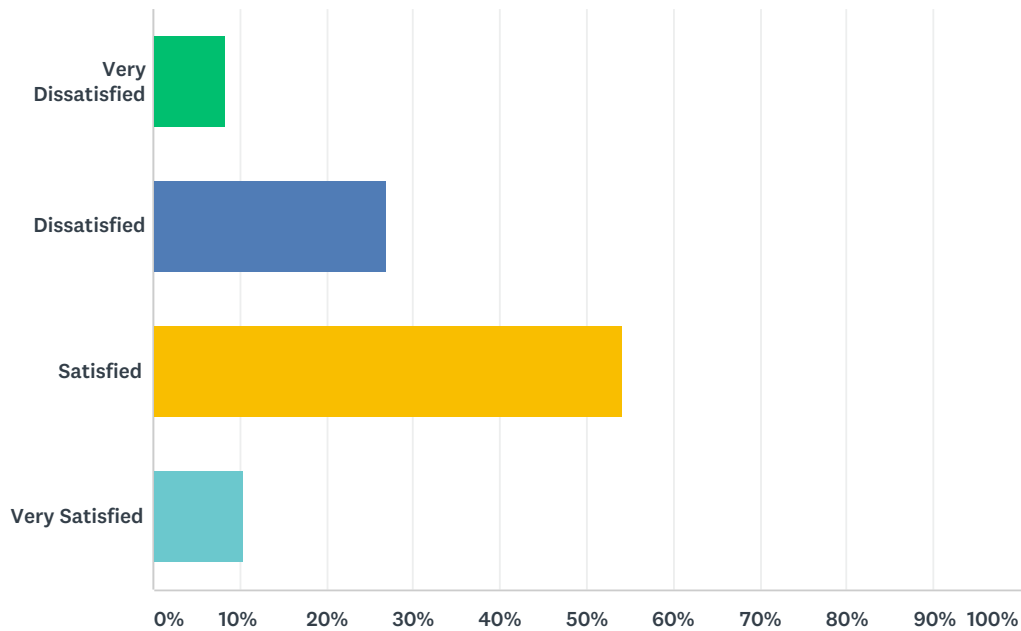
ANSWER CHOICES	RESPONSES	
Online Library database (e-books, articles, etc.)	68.09%	32
Course or Learning Management System (Blackboard)	68.09%	32
Data software (Microsoft Office, Google Docs, etc.)	87.23%	41
Class-related Software (Photoshop, AutoCad, ProTools, etc)	19.15%	9
Lynda.com (FREE to Norco College employees)	38.30%	18
Net Tutor	17.02%	8
Internet	85.11%	40
Teacher website	21.28%	10
Norco College website	91.49%	43
None of the above	0.00%	0

Technology Survey (Faculty) 2017

Other (please specify)	8.51%	4
Total Respondents: 47		
#	OTHER (PLEASE SPECIFY)	DATE
1	Math Software Websites and Applet Sites	5/1/2017 2:02 PM
2	Turning Point	5/1/2017 11:48 AM
3	Wilfred J. Airey Library website	5/1/2017 9:59 AM
4	polleverywhere.com	5/1/2017 9:26 AM

Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 48 Skipped: 9



ANSWER CHOICES	RESPONSES
Very Dissatisfied	8.33% 4
Dissatisfied	27.08% 13
Satisfied	54.17% 26
Very Satisfied	10.42% 5
TOTAL	48

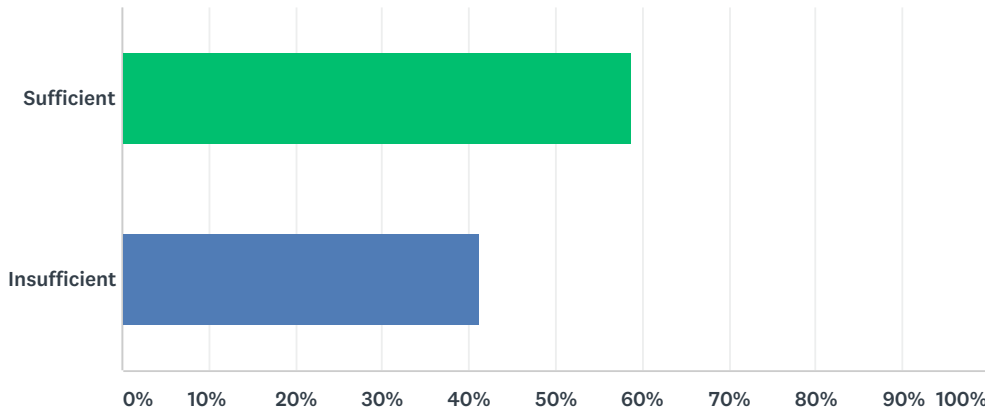
#	COMMENT	DATE
1	Slow!!!	5/19/2017 6:33 AM
2	Slow speed in HUM 111 is a big problem	5/17/2017 12:17 PM
3	It is very slow in certain rooms.	5/4/2017 8:42 AM
4	Too many technical glitches often	5/2/2017 9:19 AM
5	Especially slow in the afternoon. I have gone home to do my work because the internet was so slow.	5/2/2017 1:16 AM
6	I teach in two classrooms this term: IT-108 & IT-208. The computer in IT-208 is always painfully slow.	5/1/2017 8:36 PM
7	In classes in the WEQ and in JFK, access is slower and spottier.	5/1/2017 2:42 PM
8	Cannot connect two devices (e.g. iPad and Laptop) together over campus Wi-Fi. This would be helpful to me.	5/1/2017 11:51 AM
9	In this case, I'm referring to classroom internet in WEQ 3	5/1/2017 11:48 AM
10	needs to be faster	5/1/2017 10:32 AM

Technology Survey (Faculty) 2017

11	some days very slow	5/1/2017 9:59 AM
12	very dependent on the day.	5/1/2017 9:32 AM
13	Speed is very slow in STEM 302	5/1/2017 9:26 AM

Q11 Does Norco College provide sufficient technical support?

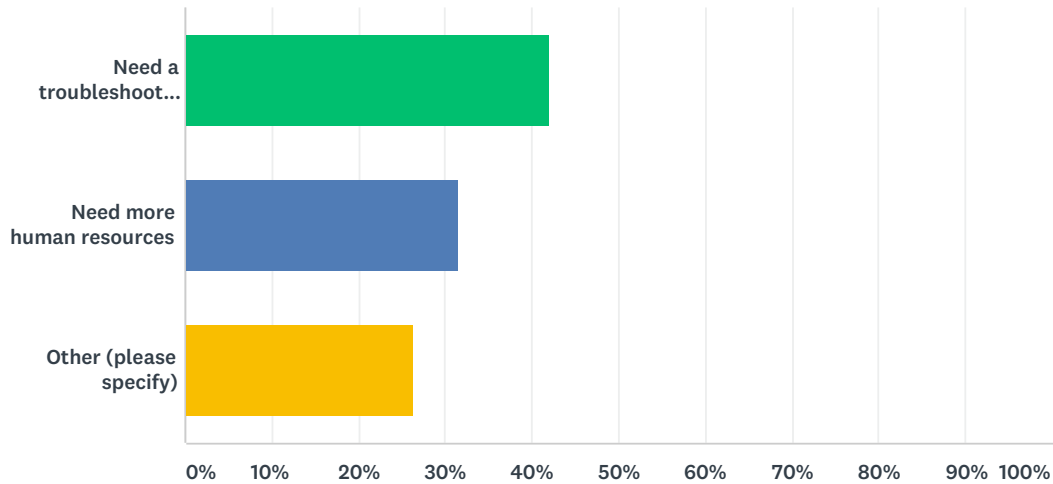
Answered: 46 Skipped: 11



ANSWER CHOICES	RESPONSES	
Sufficient	58.70%	27
Insufficient	41.30%	19
TOTAL		46

Q12 What would enhance technical support services?

Answered: 38 Skipped: 19

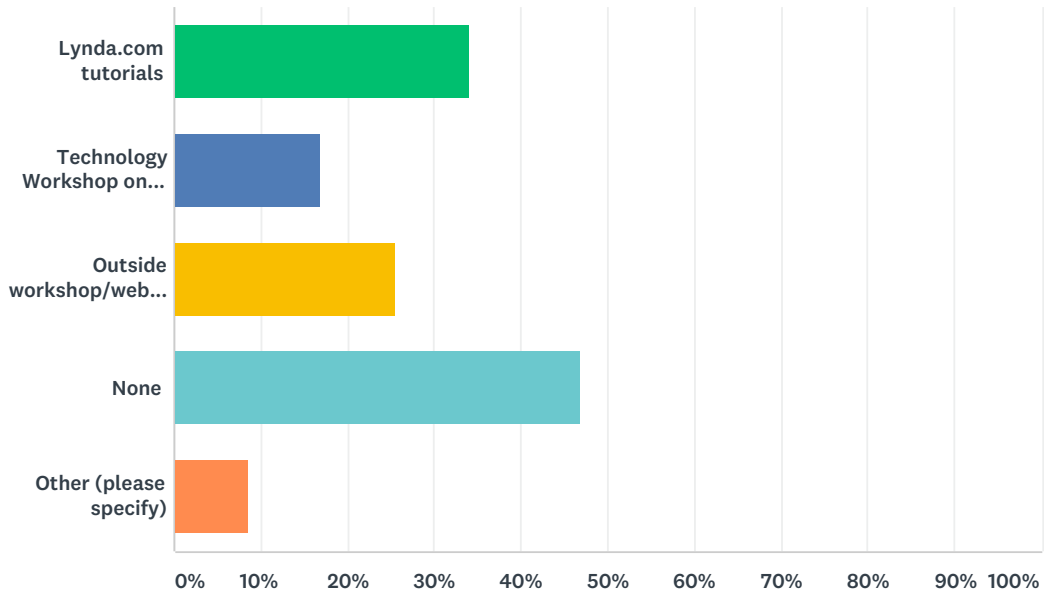


ANSWER CHOICES	RESPONSES
Need a troubleshooting help desk	42.11% 16
Need more human resources	31.58% 12
Other (please specify)	26.32% 10
TOTAL	38

#	OTHER (PLEASE SPECIFY)	DATE
1	Interview faculty, face to face, in groups, maybe I'm department meetings to discover needs. Present to faculty, perhaps at department meetings - live or by YouTube new tech options the y should be aware of re: trends being applied to improve teaching and learning. Would love to learn more about open source	5/17/2017 11:09 PM
2	Response times for IT are too long. I have repeatedly requested servicing and it doesn't seem to go anywhere. There is little support for our night classes with technical difficulties and for classes in the JFK building (aren't able to access the internet).	5/17/2017 9:20 PM
3	I have never used the technical support on campus	5/17/2017 5:05 PM
4	need someone to actually pick up the phone	5/17/2017 3:06 PM
5	both of the above	5/15/2017 3:09 PM
6	Actually being reachable. I have tried calling on several occassions the phone number for assistance with problems related to in-class technology. I have never gotten a response, or even a voice mail box. Emails go unanswered. If something works, that's great, but I have no confidence as an instructor that I can get in touch with anyone who can actually help.	5/2/2017 7:53 PM
7	I have been waiting for technical support with my Blackboard account since FEBRUARY. I was not able to use my web-enhanced courses this term because I received one reply, and none ever again.	5/1/2017 2:42 PM
8	n/a	5/1/2017 11:51 AM
9	all of the above	5/1/2017 10:00 AM
10	A better way to report a problem such as being able to speak with someone. More training.	5/1/2017 9:32 AM

Q13 What type of technology training have you received within this academic year? (Check all that apply.)

Answered: 47 Skipped: 10

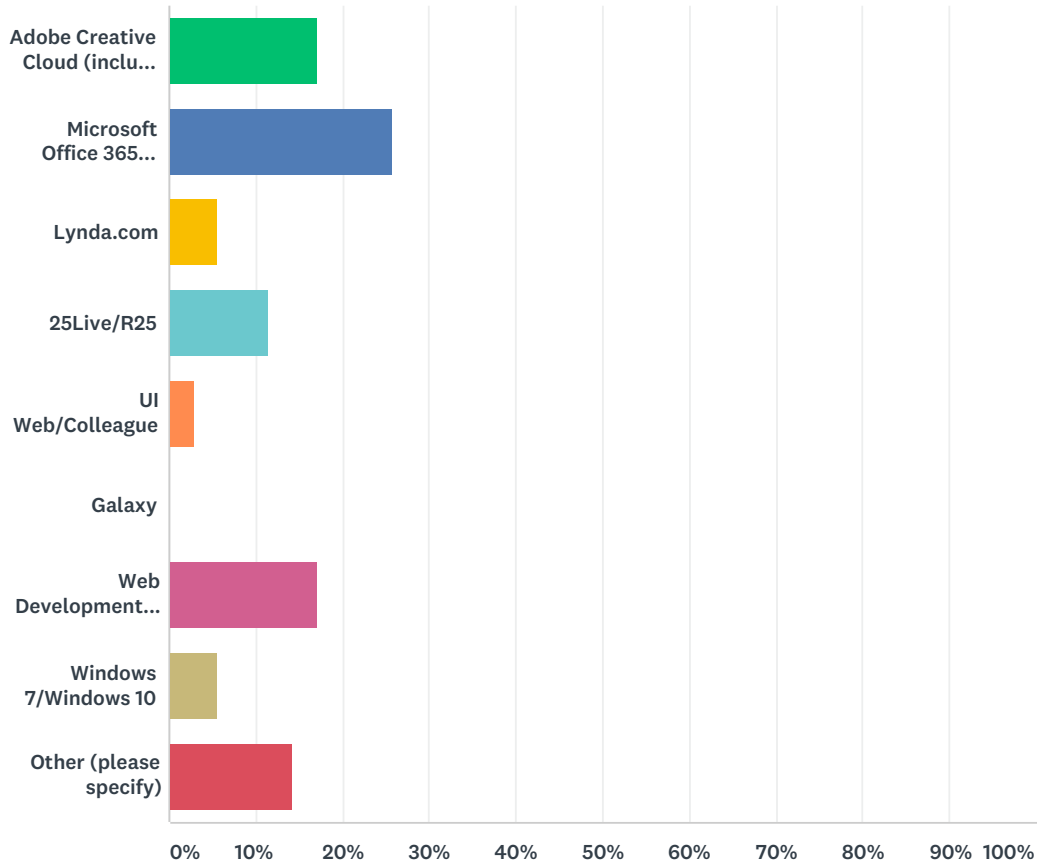


ANSWER CHOICES	RESPONSES
Lynda.com tutorials	34.04% 16
Technology Workshop on campus	17.02% 8
Outside workshop/webinar	25.53% 12
None	46.81% 22
Other (please specify)	8.51% 4
Total Respondents: 47	

#	OTHER (PLEASE SPECIFY)	DATE
1	25 Live	5/19/2017 6:34 AM
2	Canvas pilot	5/2/2017 9:26 PM
3	Blackboard training	5/1/2017 2:42 PM
4	Curricunet Meta	5/1/2017 11:51 AM

Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.) (NOTE: If you are selecting more than one answer, please answer Question 15 below (instead of Question 14))

Answered: 35 Skipped: 22



ANSWER CHOICES	RESPONSES	
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	17.14%	6
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)	25.71%	9
Lynda.com	5.71%	2
25Live/R25	11.43%	4
UI Web/Colleague	2.86%	1
Galaxy	0.00%	0
Web Development (HTML, CSS)	17.14%	6
Windows 7/Windows 10	5.71%	2
Other (please specify)	14.29%	5
TOTAL		35

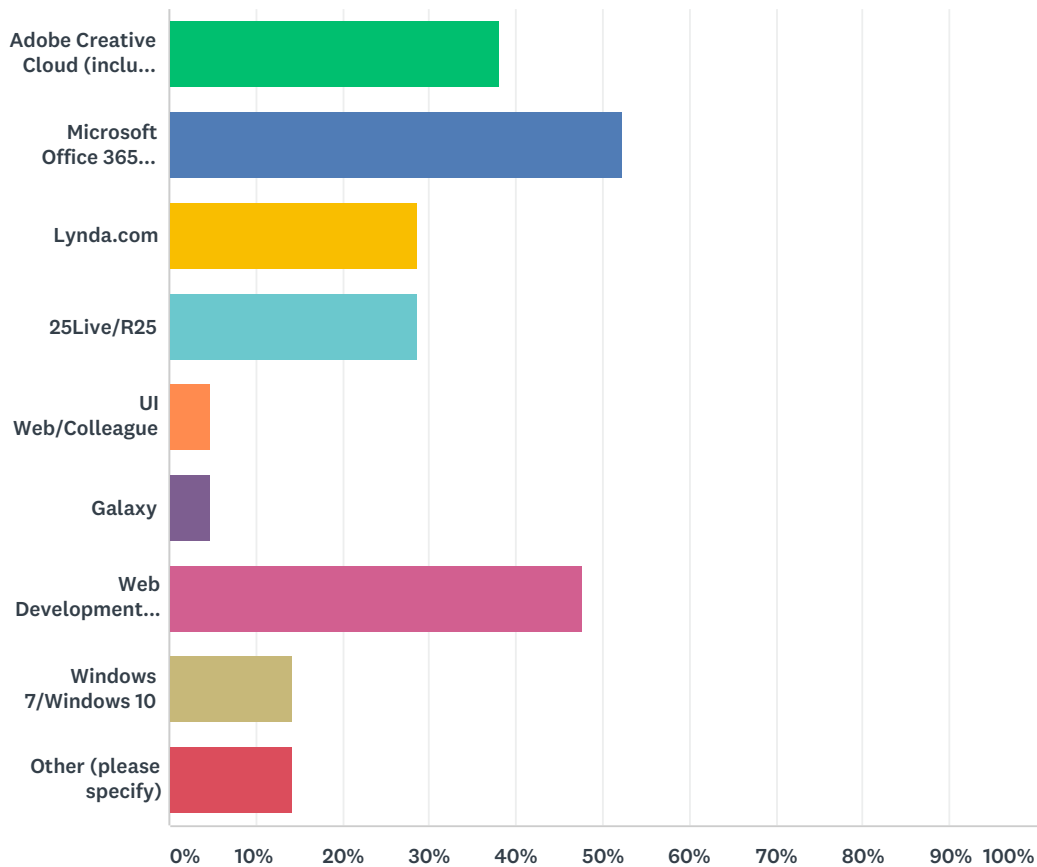
#	OTHER (PLEASE SPECIFY)	DATE
---	------------------------	------

Technology Survey (Faculty) 2017

1	I do not know most of these but I am always interested in enhancing my tech. knowledge	5/17/2017 5:07 PM
2	none of the above	5/1/2017 8:36 PM
3	Would only let me check one. Galaxy, r25	5/1/2017 10:04 AM
4	BlackBoard	5/1/2017 9:57 AM
5	help with updating faculty websites / help with Blackboard	5/1/2017 9:33 AM

Q15 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 21 Skipped: 36



ANSWER CHOICES	RESPONSES	
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	38.10%	8
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)	52.38%	11
Lynda.com	28.57%	6
25Live/R25	28.57%	6
UI Web/Colleague	4.76%	1
Galaxy	4.76%	1
Web Development (HTML, CSS)	47.62%	10
Windows 7/Windows 10	14.29%	3
Other (please specify)	14.29%	3
Total Respondents: 21		

#	OTHER (PLEASE SPECIFY)	DATE
1	AutoCAD/ArcMap	5/17/2017 12:18 PM

Technology Survey (Faculty) 2017

2	none of the above	5/1/2017 8:36 PM
3	Turning Point Cloud	5/1/2017 11:51 AM

Q16 Any additional comments/questions about technology resources at Norco College?

Answered: 12 Skipped: 45

#	RESPONSES	DATE
1	Most courses that are given are during day so part time faculty cannot attend. Nice to have some in the late afternoon/evenings.	5/18/2017 7:04 PM
2	Does Norco/RCCD have an ArcMap license? If so, how can I get that installed onto my office computer? If not, what steps do I need to take to procure the software and license?	5/17/2017 12:21 PM
3	I appreciate all the support given by our IT staff and those in the Technology committee.	5/6/2017 8:53 PM
4	thanks for asking!	5/3/2017 10:07 AM
5	Institutional Media Services has, in my experience, not be helpful or even reachable. As mentioned earlier, I have tried calling the IMC phone number listed in classrooms; I have never once gotten a response or even a voice mail. Most of my emails to IMC go without any response. It's frustrating.	5/2/2017 7:57 PM
6	On balance, Norco is doing fine with respect to IT resources.	5/1/2017 8:36 PM
7	With regard to help desk requests, we definitely need more personnel. With regard to past requests, it's generally been 2 weeks before I've received assistance.	5/1/2017 11:52 AM
8	It is VERY IMPORTANT that we DO NOT transition from BlackBoard to another learning management system WITHOUT ENORMOUS JUSTIFICATION. The level of difficulty (better described as pain) such a change will cause faculty teaching online classes is tremendous.	5/1/2017 10:05 AM
9	need more technology training workshops	5/1/2017 10:00 AM
10	If this was a survey of computer lab-related technology needs, my answers would have been much different. The writing lab computers are very outdated, slow, and have problems weekly, which impacts student learning; however, my update proposal was rejected. :(5/1/2017 9:37 AM
11	Very detached and unreachable. Not enough training offered.	5/1/2017 9:34 AM
12	We desperately need equipment upgrades in many of our classrooms, especially those that are primarily used by PT faculty. In many cases, a desktop computer is on a rolling cart, with cords snaking all over the front of the classroom to connect the computer. This creates a tripping hazard for both instructor and students. In other cases, the projector screen is too small to be seen visibly and is only located on one side of the classroom. In still other cases, there is no audio system, just a desktop speaker on the computer cart, making it impossible to show videos or play audio in a way that students can hear. The computers in the classes are often very slow and outdated. The worst issues are found in the ATEC classrooms. Some have been renovated, but many still have issues.	5/1/2017 9:29 AM