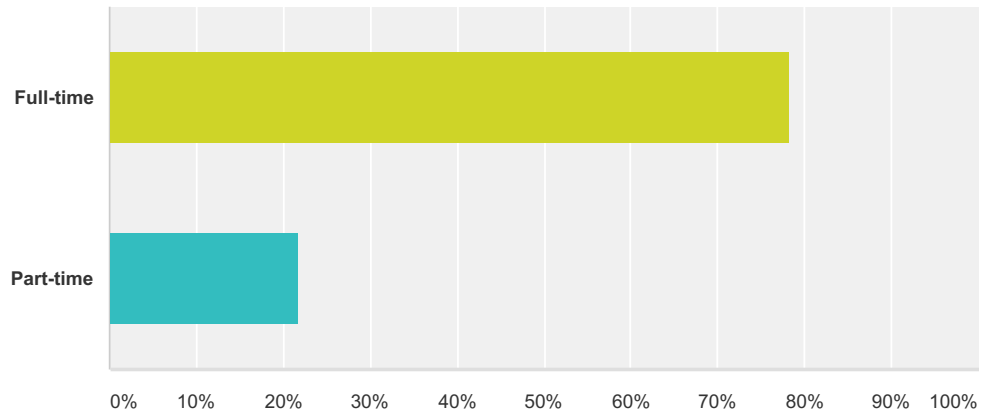


Q1 What is your work status?

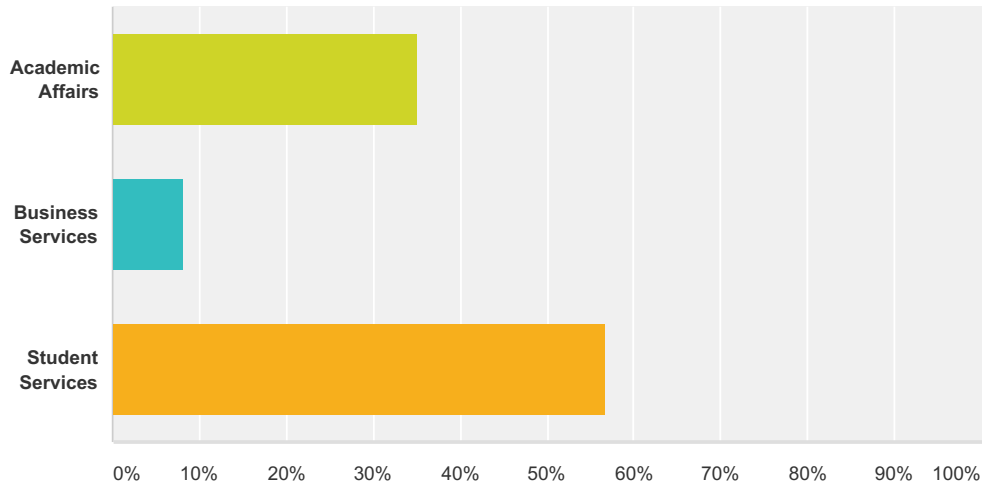
Answered: 37 Skipped: 0



Answer Choices	Responses
Full-time	78.38% 29
Part-time	21.62% 8
Total	37

Q2 Select your department

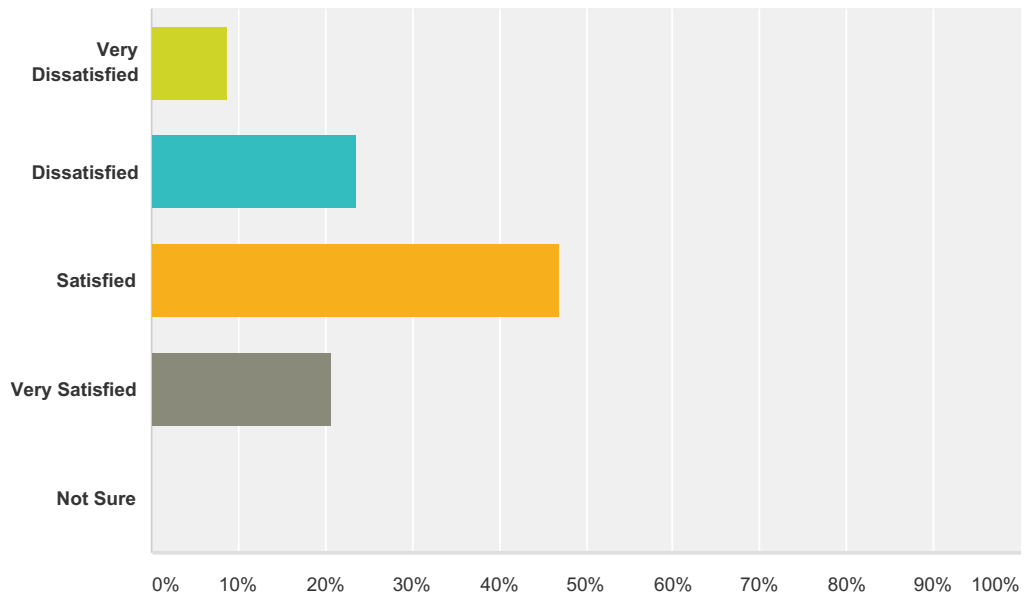
Answered: 37 Skipped: 0



Answer Choices	Responses	
Academic Affairs	35.14%	13
Business Services	8.11%	3
Student Services	56.76%	21
Total		37

Q3 How satisfied are you with your office computer's performance?

Answered: 34 Skipped: 3

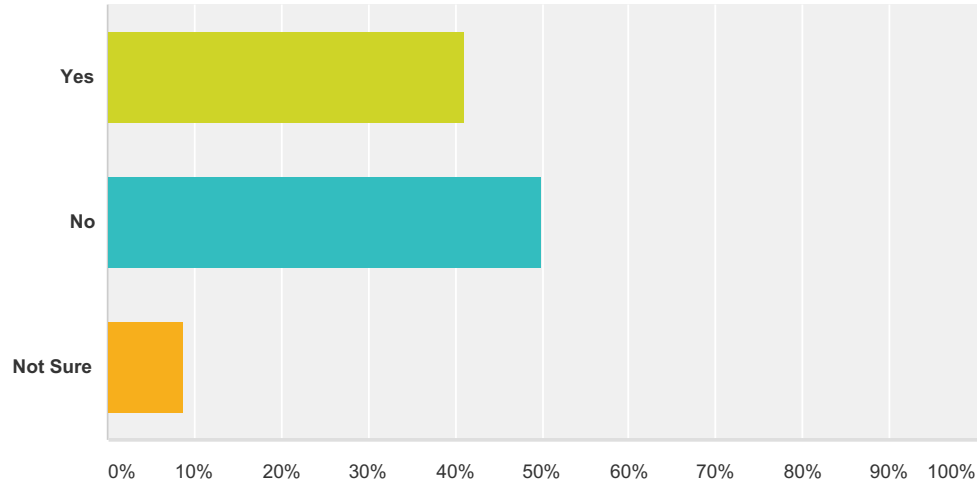


Answer Choices	Responses
Very Dissatisfied	8.82% 3
Dissatisfied	23.53% 8
Satisfied	47.06% 16
Very Satisfied	20.59% 7
Not Sure	0.00% 0
Total	34

#	Comment	Date
1	Slow network	4/28/2016 12:00 PM
2	Internet can be very slow	4/28/2016 10:30 AM
3	too slow & old	4/28/2016 10:26 AM
4	frequently have problems with the SD card readers on Lenovo's M-Series	4/28/2016 10:21 AM

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 34 Skipped: 3

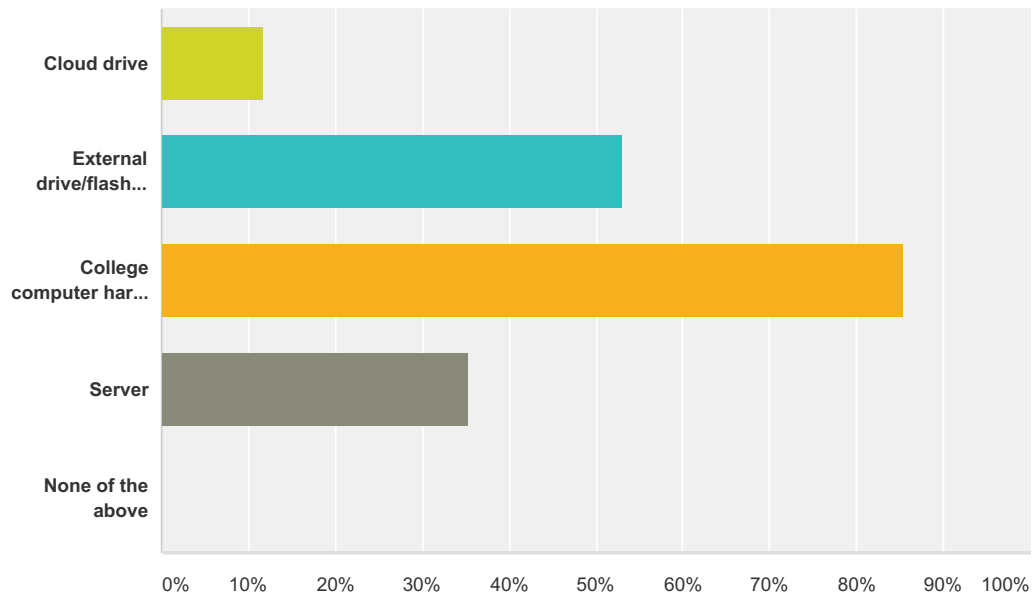


Answer Choices	Responses	
Yes	41.18%	14
No	50.00%	17
Not Sure	8.82%	3
Total		34

#	Comment	Date
1	new ones are on the way!	5/23/2016 11:26 AM
2	Network was fixed but still has issues running quickly	4/28/2016 12:00 PM
3	The computer was purchased 5 years ago. Maybe it can be updated or refurbished.	4/28/2016 11:27 AM
4	it is slow..and it over 4 years old	4/28/2016 11:00 AM
5	delay using some softwares	4/28/2016 10:26 AM

Q5 How do you store your work documents? (Check all that apply)

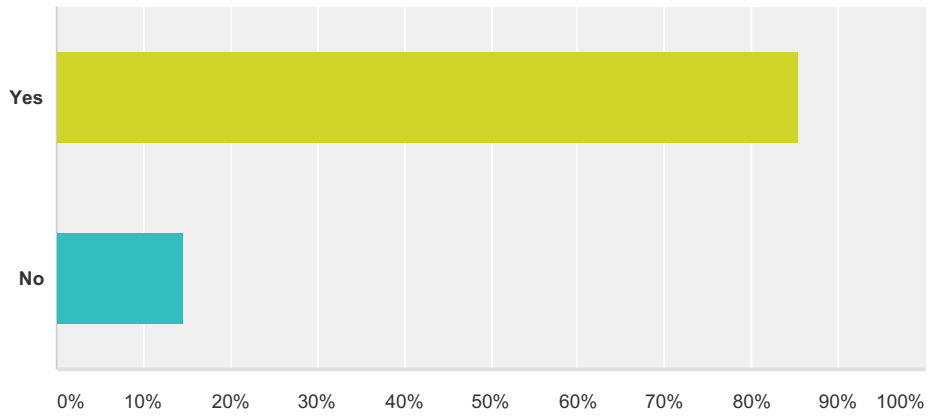
Answered: 34 Skipped: 3



Answer Choices	Responses
Cloud drive	11.76% 4
External drive/flash drive	52.94% 18
College computer hard drive	85.29% 29
Server	35.29% 12
None of the above	0.00% 0
Total Respondents: 34	

Q6 Are your computer needs met with standard office technology?

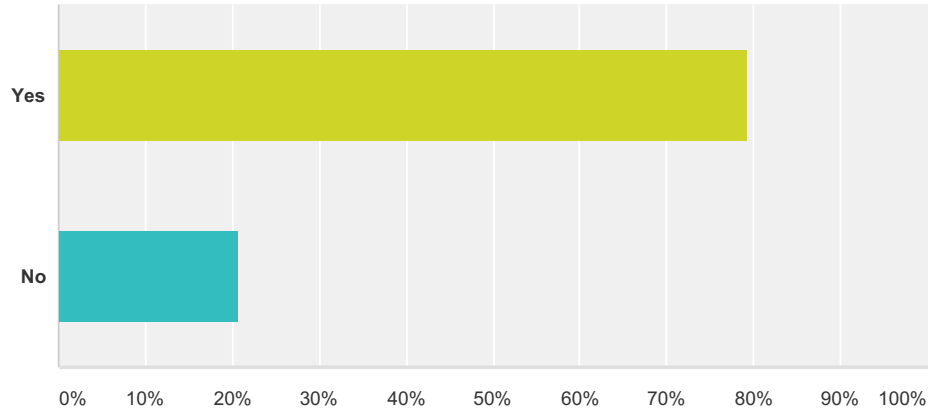
Answered: 34 Skipped: 3



Answer Choices	Responses	
Yes	85.29%	29
No	14.71%	5
Total		34

Q7 Is your workstation equipped with all the technology to meet your professional needs?

Answered: 34 Skipped: 3



Answer Choices	Responses	
Yes	79.41%	27
No	20.59%	7
Total		34

Technology Survey (Staff)

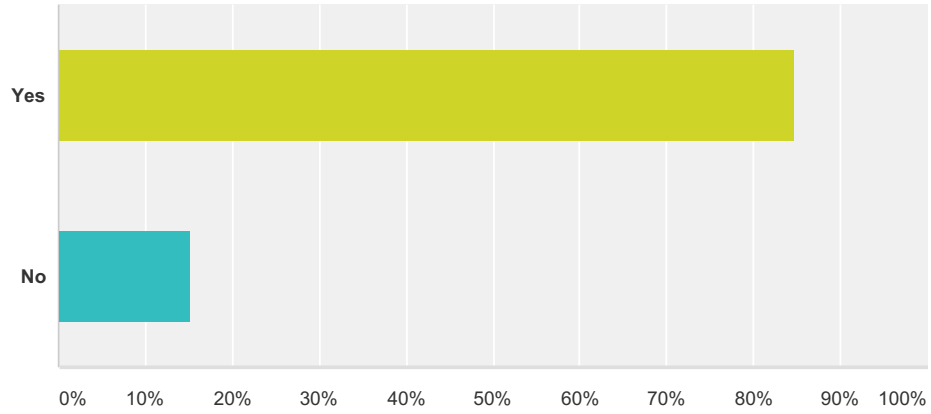
Q8 What technology would you like to see implemented for your workstation?

Answered: 11 Skipped: 26

#	Responses	Date
1	Better software for digitizing area needs.	5/31/2016 3:18 PM
2	None	5/24/2016 9:20 AM
3	Adobe Illustrator	5/23/2016 11:26 AM
4	Newer computer.	5/2/2016 7:39 AM
5	Email on the cloud.	4/28/2016 7:43 PM
6	Updated processor, memory and hard drive space. Our computers are almost 10 years old.	4/28/2016 2:35 PM
7	Newer computer with up-to-date software.	4/28/2016 12:00 PM
8	None	4/28/2016 11:27 AM
9	More desk space (work surface area) is needed and ergonomic capability.	4/28/2016 11:06 AM
10	Scanner and new printer	4/28/2016 10:20 AM
11	My current set up is adequate.	4/28/2016 10:20 AM

Q9 Are the conference rooms equipped with all the technology to meet your meeting needs?

Answered: 33 Skipped: 4



Answer Choices	Responses
Yes	84.85% 28
No	15.15% 5
Total	33

Technology Survey (Staff)

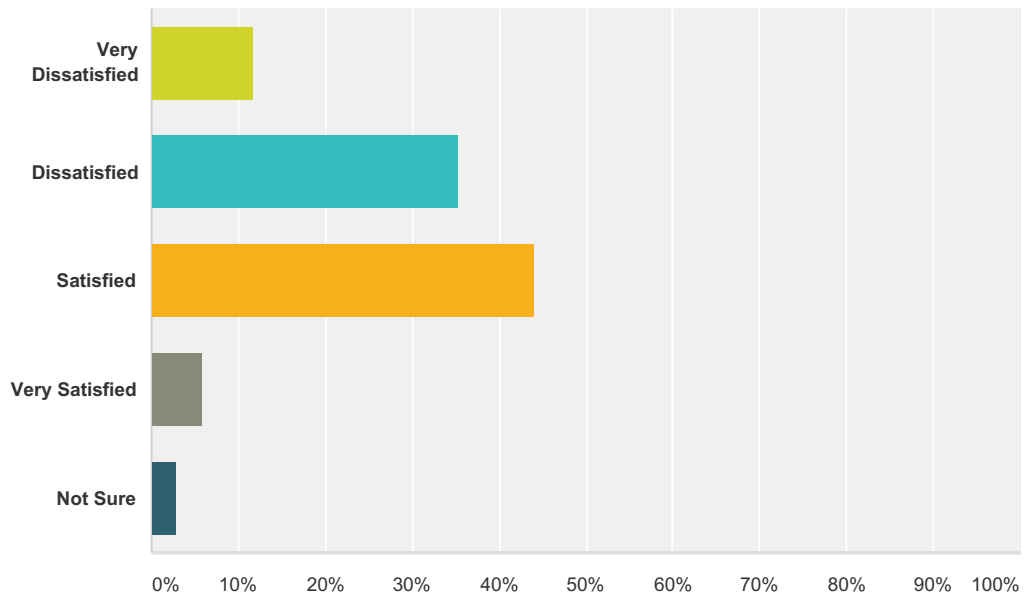
Q10 What technology would you like to see implemented in the conference rooms?

Answered: 10 Skipped: 27

#	Responses	Date
1	Smart Boards and the ability to use a tablet to control the smart board during presentations.	5/23/2016 11:50 AM
2	Technology is fine; we lack enough conference rooms	5/23/2016 11:26 AM
3	n/a	5/2/2016 7:39 AM
4	Update the computer in ST 107	4/28/2016 3:06 PM
5	None	4/28/2016 12:00 PM
6	phone conference call and ensure that all of them work properly. Sometimes the TV doesn't work or the monitor. The internet tends to be very slow in some of the conference rooms, namely ST 107.	4/28/2016 11:27 AM
7	All conference rooms should have conferencing capability not just a teaching station.	4/28/2016 11:06 AM
8	Set up for Webinars (go to meeting is never installed) Better phone conference capabilities	4/28/2016 10:30 AM
9	The computers in all of the main conference rooms I use are outdated (ST 107 and CSS 217). They are all in need of updates and run slow.	4/28/2016 10:20 AM
10	Bring your own device technology.	4/28/2016 10:20 AM

Q11 How satisfied are you with the speed/access to the College WiFi network?

Answered: 34 Skipped: 3

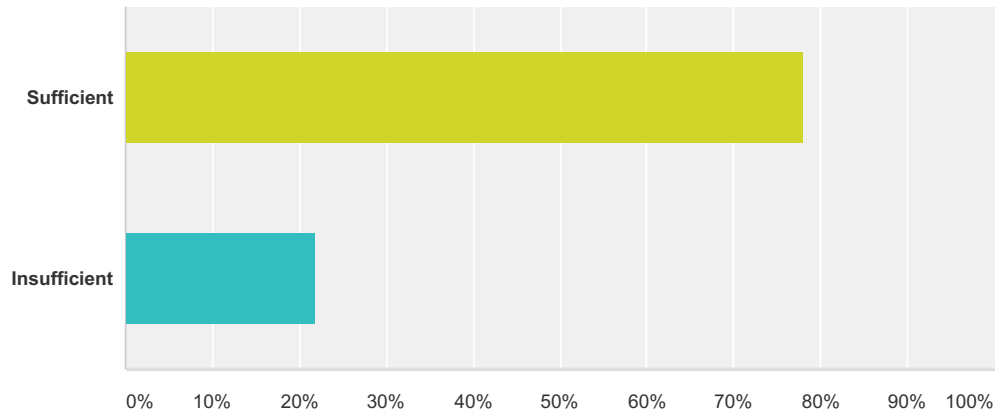


Answer Choices	Responses
Very Dissatisfied	11.76% 4
Dissatisfied	35.29% 12
Satisfied	44.12% 15
Very Satisfied	5.88% 2
Not Sure	2.94% 1
Total	34

#	Comment	Date
1	Very slow in my location. Weak signal.	5/24/2016 9:20 AM
2	Norco Internet connectivity is, in general, poor and could benefit from traffic management and/or increased bandwidth	5/23/2016 11:31 AM
3	infrastructure is wholly insufficient	5/23/2016 11:26 AM
4	Connection is lost at times or I have to use different sites to see which one works best.	4/28/2016 12:51 PM
5	Extremely slow	4/28/2016 12:00 PM
6	Internet is slow during peak hours.	4/28/2016 11:26 AM
7	It is really slow and often doesn't work at all	4/28/2016 11:06 AM
8	3Mbps, DSL speed from 15 years ago.	4/28/2016 10:26 AM
9	Somewhat satisfied, there are times when the wifi is very slow.	4/28/2016 10:20 AM

Q12 Does Norco College provide sufficient technical support?

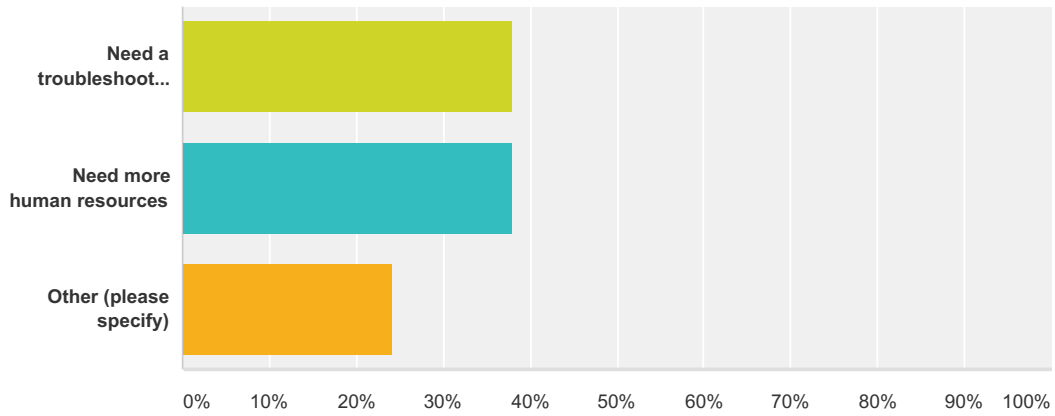
Answered: 32 Skipped: 5



Answer Choices	Responses
Sufficient	78.13% 25
Insufficient	21.88% 7
Total	32

Q13 What would enhance technical support services?

Answered: 29 Skipped: 8

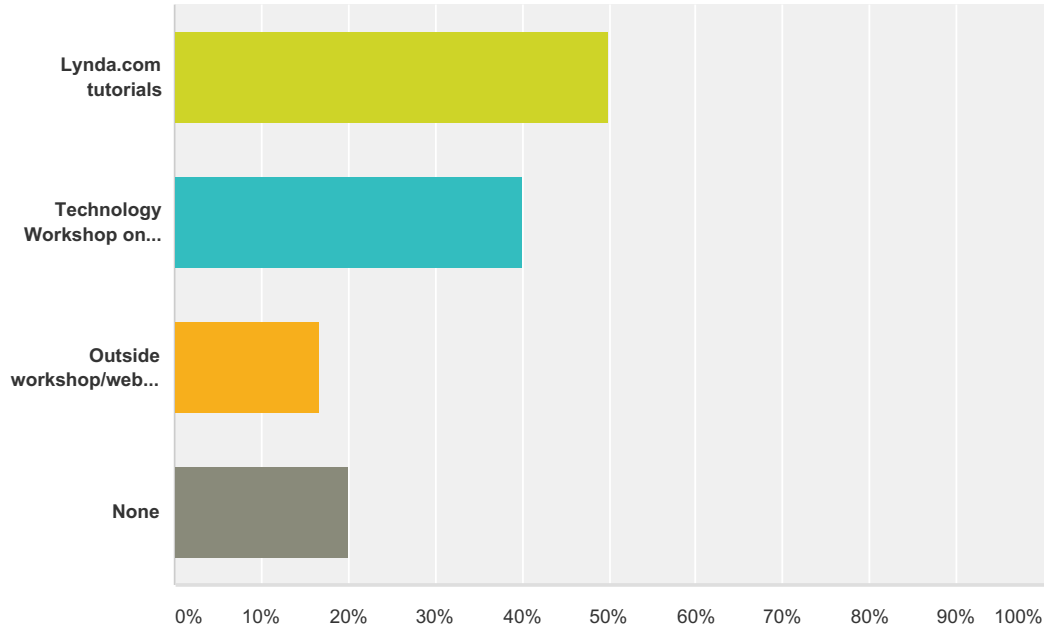


Answer Choices	Responses
Need a troubleshooting help desk	37.93% 11
Need more human resources	37.93% 11
Other (please specify)	24.14% 7
Total	29

#	Other (please specify)	Date
1	Resources for them so they can solve technology conflicts.	5/31/2016 3:20 PM
2	Replace the Dean of Technology	5/23/2016 2:42 PM
3	More people in the department	5/23/2016 11:50 AM
4	Helpdesk needs faster turn around times	5/23/2016 11:31 AM
5	we need both troubleshooting help desk and more human resources	5/3/2016 5:43 PM
6	More conference room technology.	4/28/2016 10:28 AM
7	Having unlimited space in our email accounts...as we were promised!	4/28/2016 10:24 AM

**Q14 What type of technology training have you received within this academic year?
(Check all that apply)**

Answered: 30 Skipped: 7



Answer Choices	Responses
Lynda.com tutorials	50.00% 15
Technology Workshop on campus	40.00% 12
Outside workshop/webinar	16.67% 5
None	20.00% 6
Total Respondents: 30	

Q15 What on-campus technology workshop would you be interested in attending?

Answered: 4 Skipped: 33

#	Responses	Date
1	Galaxy	5/24/2016 9:22 AM
2	Any	5/23/2016 11:50 AM
3	not sure	5/2/2016 7:40 AM
4	Lynda.com bi-weekly sessions would be great!	4/28/2016 11:35 AM

Technology Survey (Staff)

Q16 Any additional comments/questions about technology resources at Norco College?

Answered: 4 Skipped: 33

#	Responses	Date
1	It would be nice to be able to walk over to technology dept. for quick help. When you are having trouble and are stuck putting in a FP help desk just doesn't always work.	5/24/2016 9:24 AM
2	I just started at Norco College and haven't had a lot of experience with Norco technology, yet. So far; so good!	5/23/2016 1:55 PM
3	We need an app to communicate better with students, staff, and faculty.	4/28/2016 7:47 PM
4	no	4/28/2016 11:27 AM