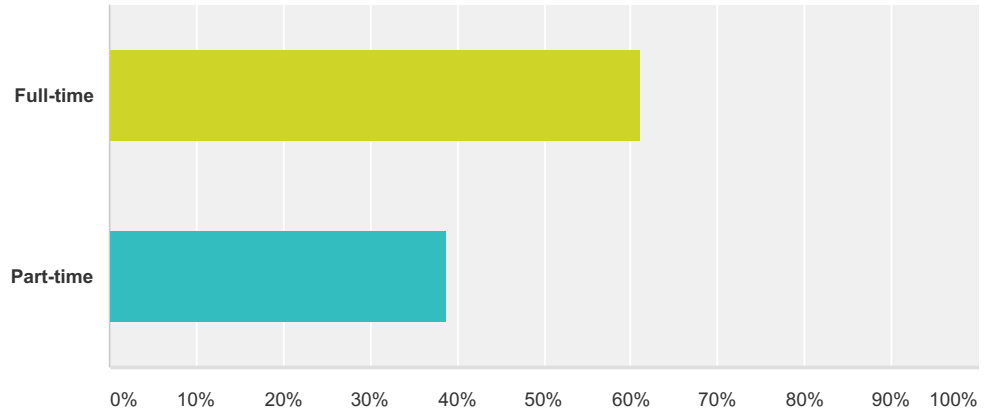


Technology Survey (Faculty)

Q1 Are you full-time or part-time?

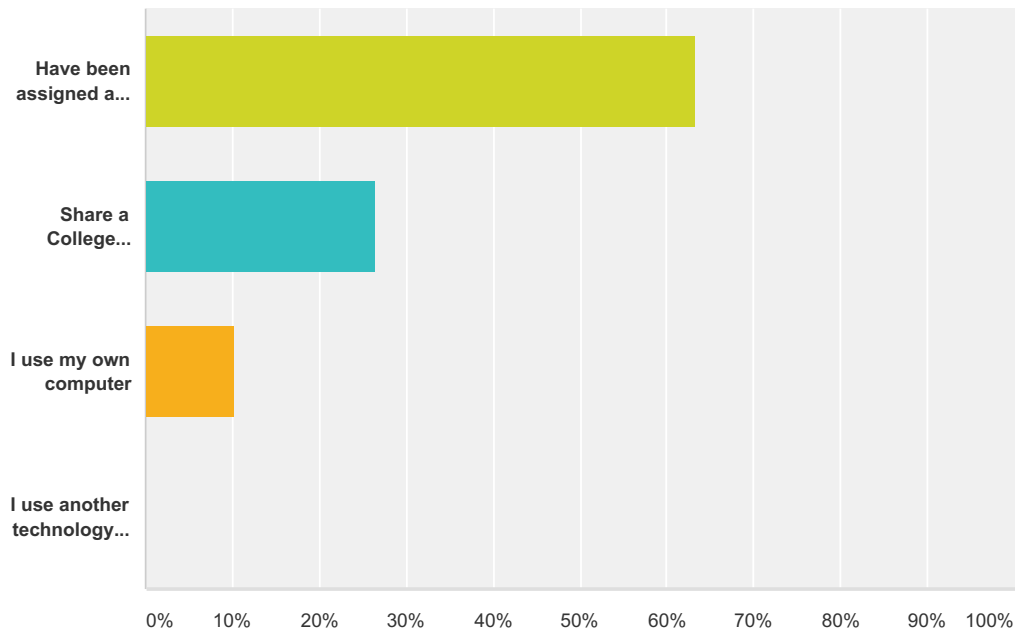
Answered: 54 Skipped: 0



Answer Choices	Responses
Full-time	61.11% 33
Part-time	38.89% 21
Total	54

Q2 Which statement best describes your access to a College computer?

Answered: 49 Skipped: 5

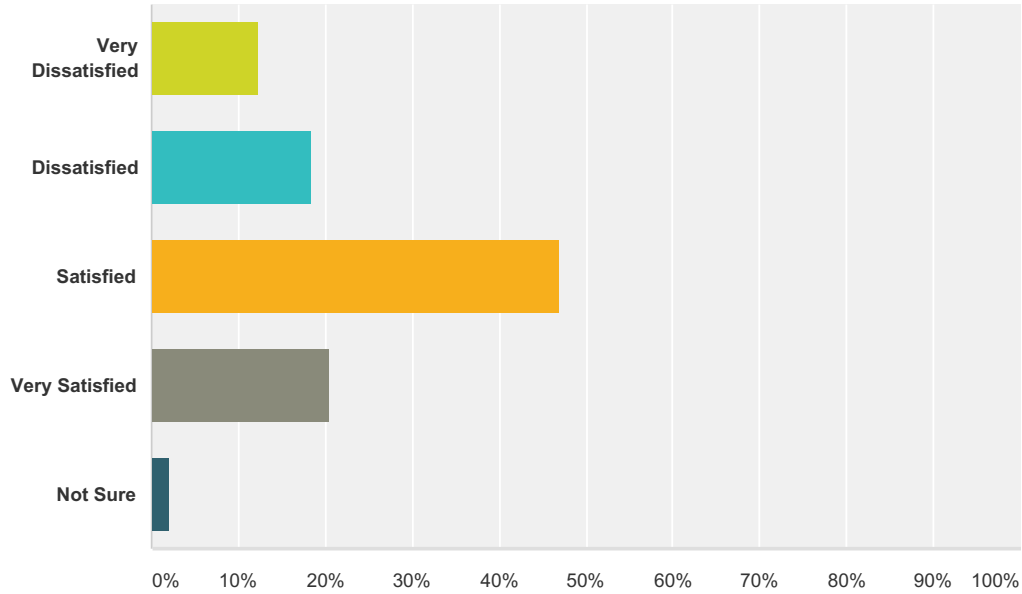


Answer Choices	Responses
Have been assigned a College computer for my exclusive use	63.27% 31
Share a College computer with other faculty and/or staff	26.53% 13
I use my own computer	10.20% 5
I use another technology device such as a tablet	0.00% 0
Total	49

Technology Survey (Faculty)

Q3 How satisfied are you with the performance of the College computer (classroom/office)?

Answered: 49 Skipped: 5



Answer Choices	Responses	
Very Dissatisfied	12.24%	6
Dissatisfied	18.37%	9
Satisfied	46.94%	23
Very Satisfied	20.41%	10
Not Sure	2.04%	1
Total		49

#	Comment	Date
1	I use a shared computer in the classroom. The performance of that computer is pretty poor for what its needed for.	5/25/2016 3:30 PM
2	Classroom computers are slow and software is not updated frequently enough.	5/23/2016 3:27 PM
3	JFK disallows internet use	5/23/2016 12:40 PM
4	it is slow and outdated	5/23/2016 12:33 PM
5	my computer is 10+ years old	5/23/2016 11:33 AM
6	I use classroom computers. I often find them slow.	5/23/2016 11:25 AM
7	It's new this semester.	5/4/2016 9:50 AM
8	In both classrooms, but one worse than the other - the computers are either not working well or being effectively maintained. One is not accurate in telling time takes 10 minutes to start up. Both freeze frequently, have difficulties loading pages and playing video material. The projector (despite) being cleaned repeatedly often gets fuzzy and a yellow tint that makes students dislike using it and complain about the use of technology. Students simply cannot effectively see the screen because of the distortion.	4/29/2016 9:24 PM

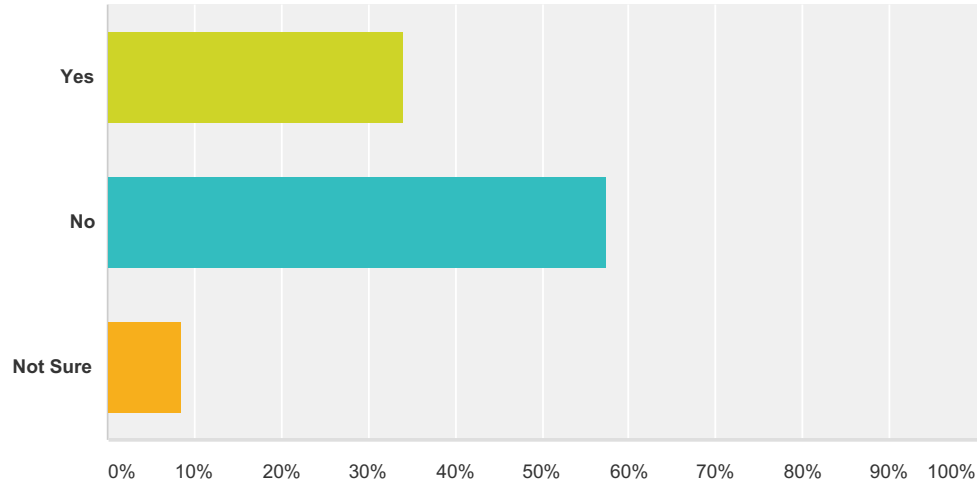
Technology Survey (Faculty)

9	I have to come in 30 min early to class to boot up my computer.	4/29/2016 8:47 AM
10	Very slow and I can't save my documents and files.	4/28/2016 2:30 PM
11	very satisfied with my office computer, and mostly satisfied with classroom computers	4/28/2016 1:09 PM
12	computer freezes and is very slow. Programs close and have to be recovered, etc.	4/28/2016 11:09 AM
13	It's old, but it works	4/28/2016 10:56 AM
14	Having checked "satisfied", I must related that I have been required to submitt mutiple w/o's has the device has aged.	4/28/2016 10:46 AM
15	My computer continues to be slow. Hvae had it looked at several times and finally it was replaced!	4/28/2016 10:34 AM

Technology Survey (Faculty)

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

Answered: 47 Skipped: 7

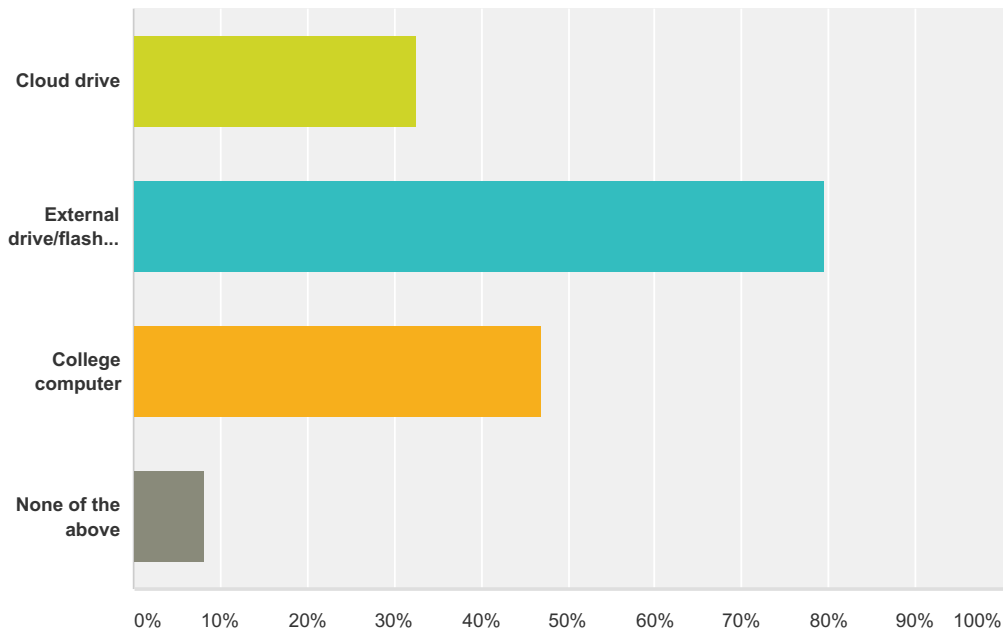


Answer Choices	Responses	
Yes	34.04%	16
No	57.45%	27
Not Sure	8.51%	4
Total		47

#	Comment	Date
1	The computer has problems running Unity.	5/25/2016 3:30 PM
2	it's slow	5/24/2016 8:50 AM
3	My office printer is broken and needs to be replaced	5/23/2016 3:27 PM
4	Classroom computer have periodic problems such as speaker problems, etc. More staff are needed so there are faster response times.	5/23/2016 11:43 AM
5	The computer I use for my work is a personal computer, and works fine. Classroom computers seem less reliable.	5/23/2016 11:25 AM
6	Not my office computer but the classroom computers need servicing or replacement.	4/29/2016 9:24 PM
7	Because Microsoft office has not been product verified or activated, every time a Microsoft program is opened, a window pops up reminding me that the program needs to be activated.	4/29/2016 8:32 PM
8	Yes, extremely slow.	4/29/2016 8:47 AM
9	I MAY be on the list for a new computer (mine was identified as in the oldest 25%)	4/28/2016 11:09 AM
10	have had to get my computer replaced twice in 2 years.	4/28/2016 10:29 AM
11	some days, extremely slow	4/28/2016 10:26 AM
12	outdated	4/28/2016 10:26 AM

Q5 How do you store your course documents? (Check all that apply)

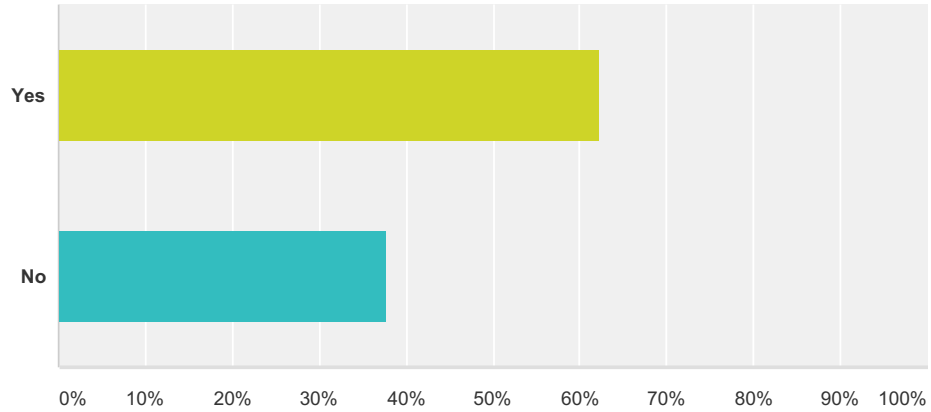
Answered: 49 Skipped: 5



Answer Choices	Responses
Cloud drive	32.65% 16
External drive/flash drive	79.59% 39
College computer	46.94% 23
None of the above	8.16% 4
Total Respondents: 49	

Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

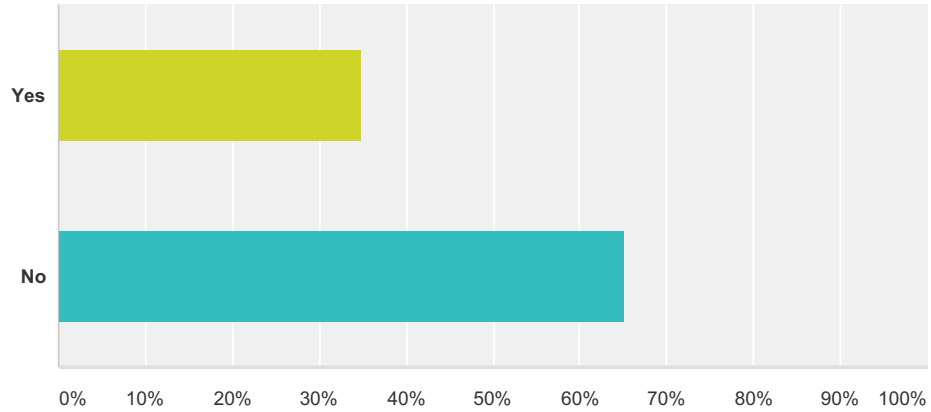
Answered: 45 Skipped: 9



Answer Choices	Responses
Yes	62.22% 28
No	37.78% 17
Total	45

Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

Answered: 46 Skipped: 8



Answer Choices	Responses	
Yes	34.78%	16
No	65.22%	30
Total		46

Technology Survey (Faculty)

Q8 What technology would you like to see implemented in the classroom?

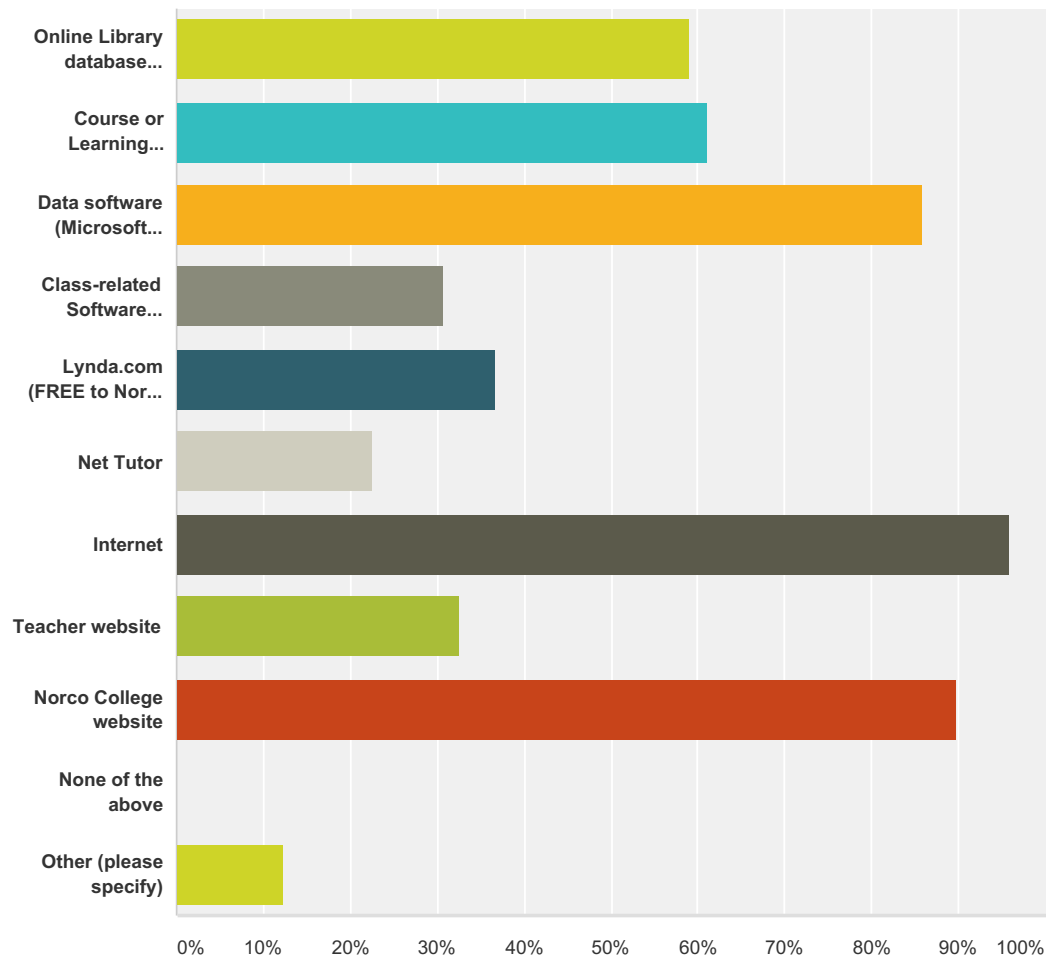
Answered: 24 Skipped: 30

#	Responses	Date
1	Many classrooms, particularly in the ATEC building, need integrated speakers so videos can be shown in class.	6/3/2016 4:39 PM
2	I have what I need now.	6/2/2016 10:59 AM
3	Better streaming of videos, capacity for large file photos, multiple tabs open at the same time, ability to save files of the shared classroom computer-- it gets wiped clean when it powers off. THE INTERNET CONNECTION IS ARCHAIC.	5/31/2016 4:58 PM
4	I would like to see widescreen ratio (16:9) projectors in general use classrooms, especially the classrooms that have teaching monitors of a 16:9 aspect ratio.	5/25/2016 3:30 PM
5	printers in classrooms	5/24/2016 10:02 PM
6	Updated OS on classroom computers. Faster connection to the Internet, removal of out of date or obsolete software, software updates and patches done more regularly and frequently.	5/24/2016 11:33 AM
7	faster and better computer	5/23/2016 4:30 PM
8	Short throw projectors located at the sides of the current whiteboards. Current projectors project into the middle of the whiteboard, leaving only slivers on the opposite ends of the whiteboard for work.	5/23/2016 3:43 PM
9	Laptops need to be replaced	5/23/2016 3:27 PM
10	Pre-talk, online counseling, double screens, camera	5/23/2016 1:43 PM
11	n/a	5/23/2016 1:34 PM
12	The JFK rooms dont allow for much technology at all. I would love to be able to show videos but cannot due to the web restrictions. On several occasions the media cart did not work.	5/23/2016 12:27 PM
13	It is not necessarily new technology as much as it would be nice if the technology presented worked more reliably. I have, for instance, had problems with projectors in numerous classrooms. I have tried called the tech support number offered, but I have every single time been presented with either a full in-box or a non-working number. Emails to tech support do not always receive a response. I think my biggest frustration, really, is not necessarily with the technology offered, though that is old. My main frustration is that those charged with supporting our technology do not seem as responsive as I would like or as I would think would be professionally appropriate.	5/23/2016 11:25 AM
14	Tablets to have students take test electronically, instead than on paper.	5/10/2016 8:19 AM
15	Could use a video/audio playback system in THTR 204	5/3/2016 11:30 AM
16	I need a wireless printer for the lab room; I was told to put it on program review. I did last year, so now it has been 2 years and still no printer.	4/29/2016 8:47 AM
17	I have the lab in my classroom but the laptops are old and slow.	4/28/2016 2:30 PM
18	It would be nice if the lab workstations reflected industry standards. For example, most gaming and engineering workstations have 2 monitors for the user. The second monitor acts as a script or render monitor. It could also be used by the instructor when demonstrating with classroom management software.	4/28/2016 12:25 PM
19	Although my classrooms are typically equipped with an instructor's station, their is often a need for updated flash, firefox, or video player	4/28/2016 11:04 AM
20	Some programs are outdated and won't open current documents. I've had issues with the overhead projectors not working all of the time.	4/28/2016 10:56 AM
21	I would like to see Logic Pro X added to the commercial music lab (IT106) for use in our music technology courses.	4/28/2016 10:40 AM
22	I would like to see the technology in HUM 111 working consistently	4/28/2016 10:36 AM
23	New and faster computers for instructor and students.	4/28/2016 10:32 AM
24	more classrooms with computers already installed more classrooms with computers	4/28/2016 10:26 AM

Technology Survey (Faculty)

Q9 What technology do you use or have used? (check all that apply)

Answered: 49 Skipped: 5



Answer Choices	Responses	Count
Online Library database (e-books, articles, etc.)	59.18%	29
Course or Learning Management System (Blackboard)	61.22%	30
Data software (Microsoft Office, Google Docs, etc.)	85.71%	42
Class-related Software (Photoshop, AutoCad, ProTools, etc)	30.61%	15
Lynda.com (FREE to Norco College employees)	36.73%	18
Net Tutor	22.45%	11
Internet	95.92%	47
Teacher website	32.65%	16
Norco College website	89.80%	44
None of the above	0.00%	0

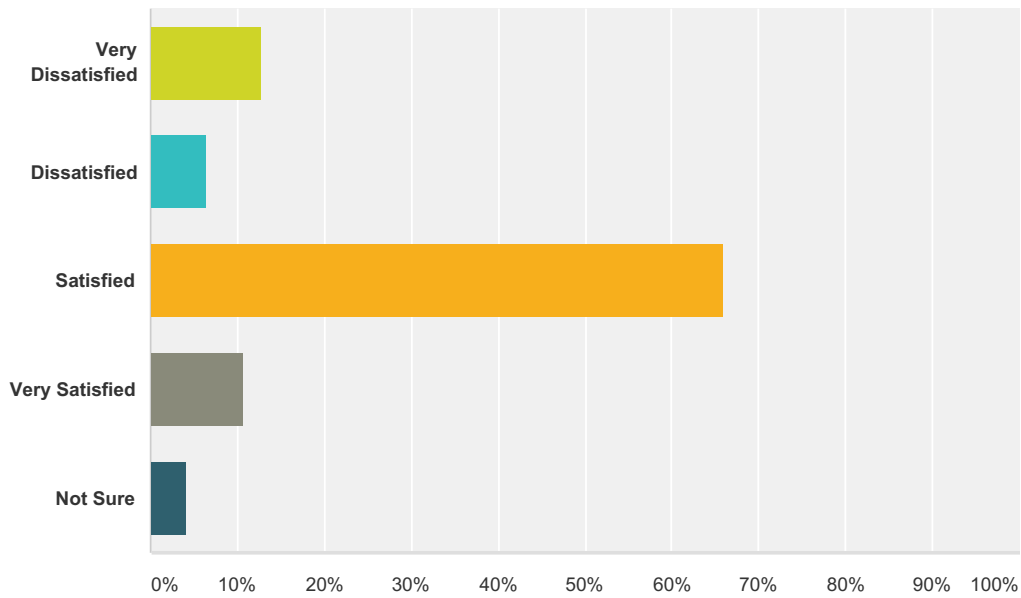
Technology Survey (Faculty)

Other (please specify)	12.24%	6
Total Respondents: 49		

#	Other (please specify)	Date
1	JASP	6/3/2016 4:39 PM
2	like mathxl or mylabsplus	5/24/2016 10:02 PM
3	publisher online sites	5/23/2016 4:30 PM
4	Engrade, Turning Point Technology (clickers)	4/28/2016 11:09 AM
5	All platforms of alternate media accessiblke toi the institution	4/28/2016 10:46 AM
6	Ellucian, Onbase, TES, Assist	4/28/2016 10:26 AM

Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 47 Skipped: 7

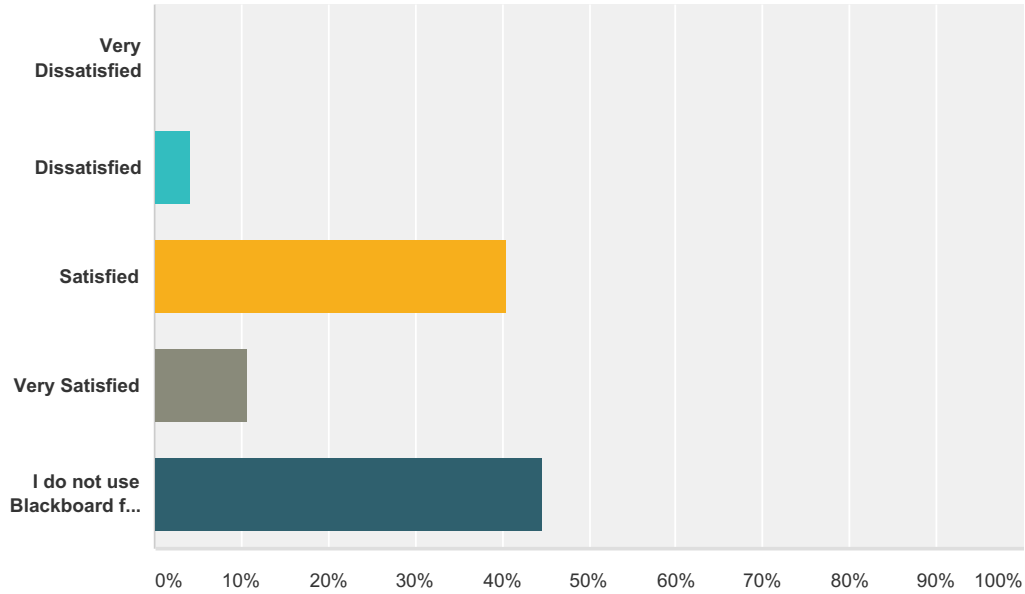


Answer Choices	Responses	
Very Dissatisfied	12.77%	6
Dissatisfied	6.38%	3
Satisfied	65.96%	31
Very Satisfied	10.64%	5
Not Sure	4.26%	2
Total		47

#	Comment	Date
1	VERY FRUSTRATING!	5/31/2016 4:58 PM
2	I don't use it.	5/25/2016 3:30 PM
3	needs maitainance	5/24/2016 10:02 PM
4	It has been slower lately for some reason ... any way to improve consistency of speed?	5/3/2016 11:30 AM
5	very slow	4/28/2016 11:09 AM
6	it's iffy somtimes	4/28/2016 11:00 AM
7	The Guest WiFi sucks	4/28/2016 10:56 AM
8	Slow as molasses on a very cold day. Okay maybe not but you get the idea.	4/28/2016 10:46 AM

Q11 If you use Blackboard for your class, how satisfied are you with the online tutorials about how to use blackboard?

Answered: 47 Skipped: 7

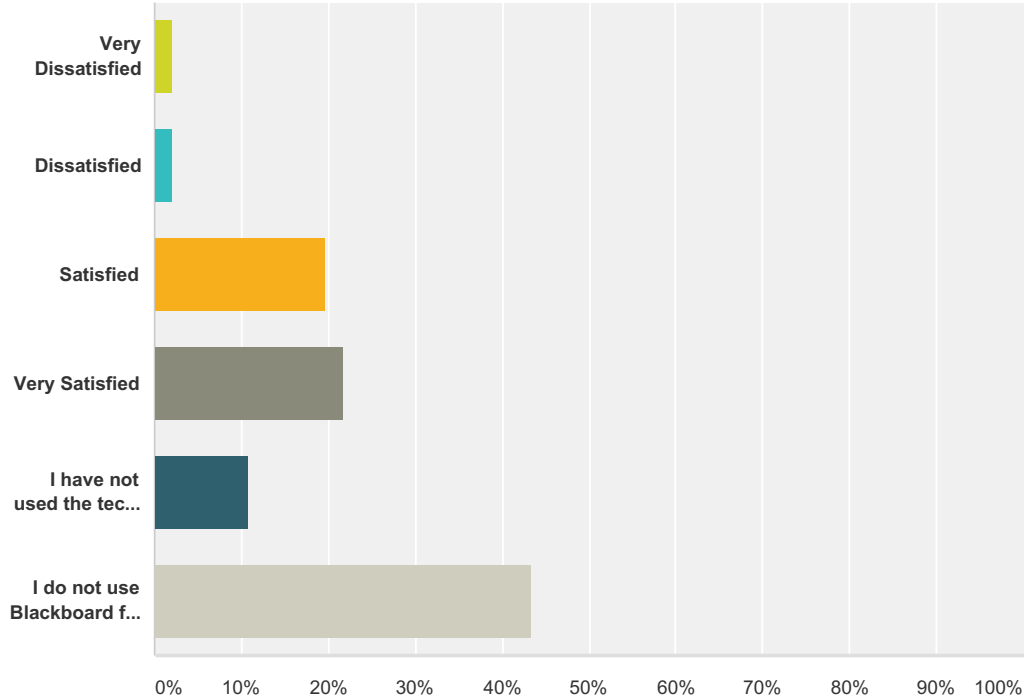


Answer Choices	Responses
Very Dissatisfied	0.00% 0
Dissatisfied	4.26% 2
Satisfied	40.43% 19
Very Satisfied	10.64% 5
I do not use Blackboard for any of my classes	44.68% 21
Total	47

#	Comment	Date
1	I have not looked at any tutorials except for my initial blackboard training.	5/31/2016 4:58 PM
2	The college requirement for "training" to use Blackboard is unnecessary and inconvenient for associate faculty who are allowed to use this tool as part of course management at other colleges. I use Blackboard as an enhancement, not as part of an online or "hybrid" course.	5/25/2016 6:06 PM
3	use for online counseling, blackboard	5/23/2016 1:43 PM
4	Used Lynda for some Blackboard tutorials.	5/3/2016 11:30 AM
5	I think they could be updated.	4/28/2016 11:04 AM
6	I don't use the online tutorials	4/28/2016 10:56 AM

Q12 If you use Blackboard for your class, how satisfied are you with the tech support provided?

Answered: 46 Skipped: 8

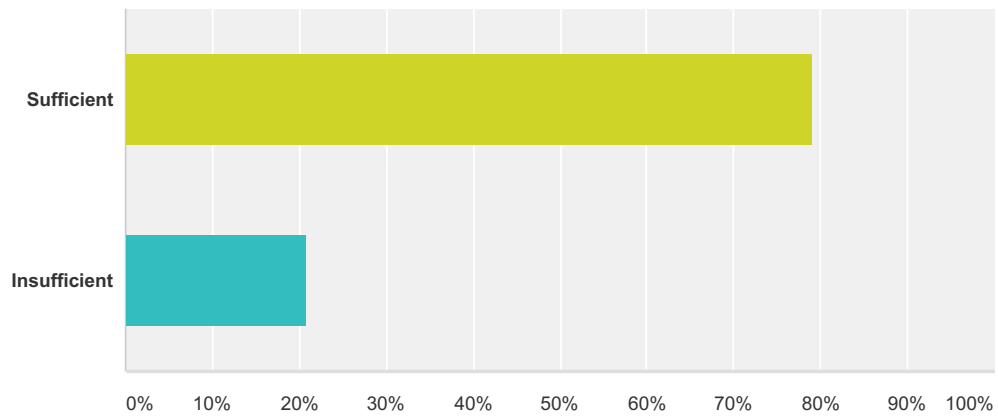


Answer Choices	Responses
Very Dissatisfied	2.17% 1
Dissatisfied	2.17% 1
Satisfied	19.57% 9
Very Satisfied	21.74% 10
I have not used the tech support	10.87% 5
I do not use Blackboard for any of my classes	43.48% 20
Total	46

#	Other (please specify)	Date
1	Again, I use it at other colleges because I am not REQUIRED to go through the hoops of "training" when that training is unnecessary, unlike here at Norco College.	5/25/2016 6:06 PM
2	Mostly because Vincent and Derek respond to email, but it would be really great to have a local technician available	4/28/2016 11:04 AM
3	Derek is GREAT!!!!!!	4/28/2016 10:56 AM

Q13 Does Norco College provide sufficient technical support?

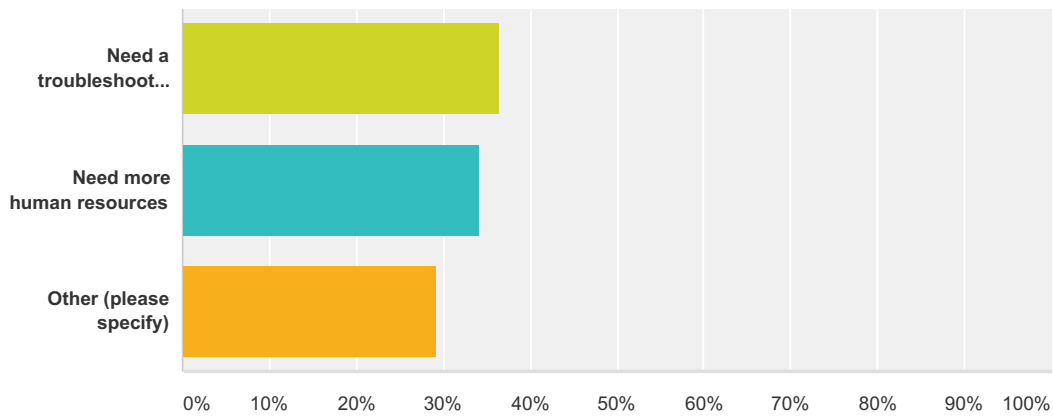
Answered: 48 Skipped: 6



Answer Choices	Responses	
Sufficient	79.17%	38
Insufficient	20.83%	10
Total		48

Q14 What would enhance technical support services?

Answered: 41 Skipped: 13



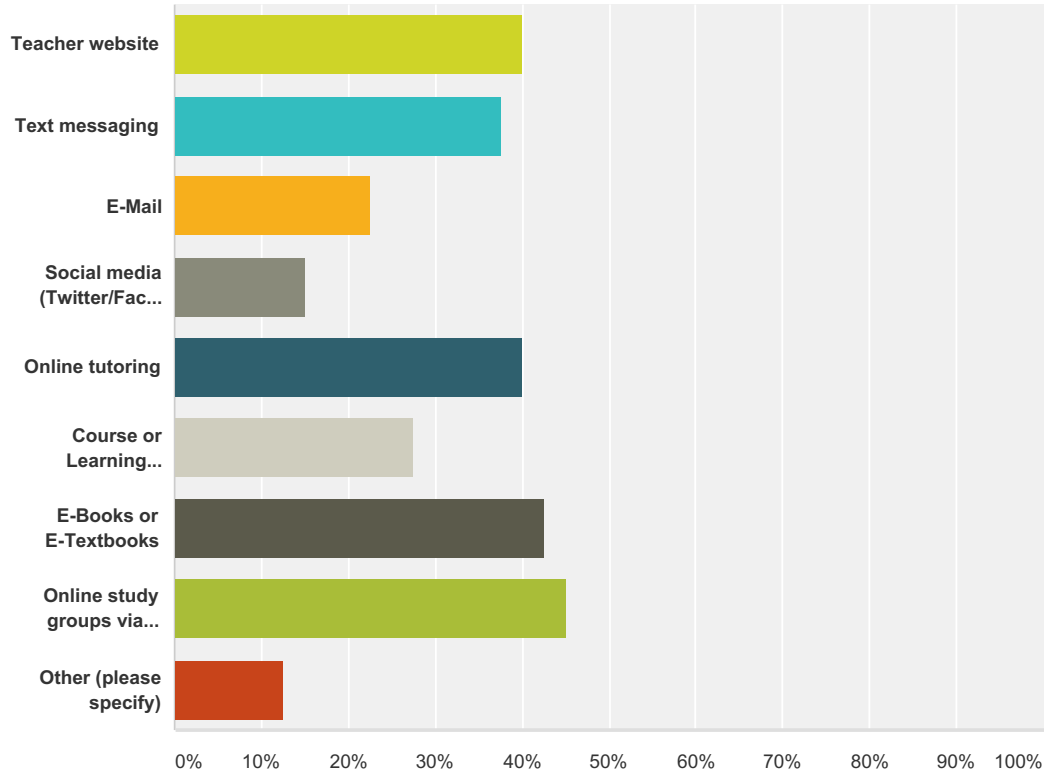
Answer Choices	Responses
Need a troubleshooting help desk	36.59% 15
Need more human resources	34.15% 14
Other (please specify)	29.27% 12
Total	41

#	Other (please specify)	Date
1	Allowing faculty to use Blackboard at will.	5/25/2016 6:07 PM
2	we have only internet, and thats all	5/24/2016 10:03 PM
3	Link to Footprints access easy to find through the college's intranet or website.	5/24/2016 11:33 AM
4	More tech support for big issues/changed like the new email	5/24/2016 10:26 AM
5	The projector in the classrooms don't always work	5/23/2016 2:17 PM
6	n/a	5/23/2016 1:35 PM
7	Tech is fine .. they respond quickly .. a desk would be nice, but doesn't seem necessary personally. Might be good for students, though.	5/3/2016 11:31 AM
8	More scheduled maintenance / monitoring / replacement of the classroom computers.	4/29/2016 9:29 PM
9	Do not like the leading question.	4/29/2016 8:48 AM
10	Response to work requests takes too long.	4/28/2016 12:27 PM
11	IT needs to be decentralized from the district in effort to optimize & effectuate NC specific needs & requests.	4/28/2016 10:51 AM
12	Need more on call-in emergency at night for adjunct faculty	4/28/2016 10:36 AM

Technology Survey (Faculty)

Q15 Which technology would you like to implement in your class? (Check all that apply)

Answered: 40 Skipped: 14



Answer Choices	Responses
Teacher website	40.00% 16
Text messaging	37.50% 15
E-Mail	22.50% 9
Social media (Twitter/Facebook)	15.00% 6
Online tutoring	40.00% 16
Course or Learning Management System (Blackboard)	27.50% 11
E-Books or E-Textbooks	42.50% 17
Online study groups via social studying sites	45.00% 18
Other (please specify)	12.50% 5
Total Respondents: 40	

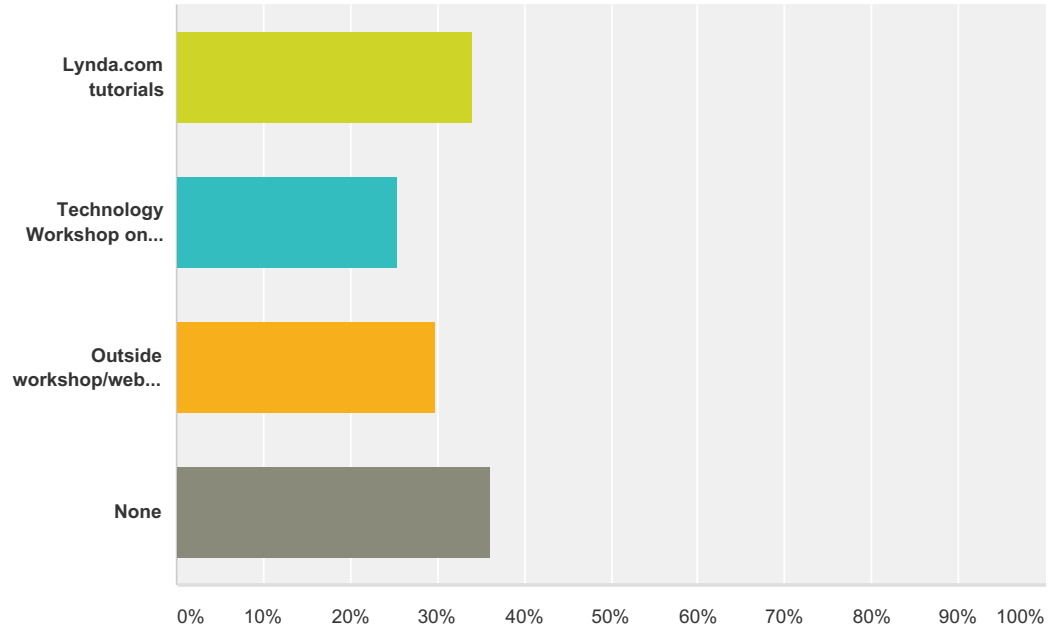
#	Other (please specify)	Date
1	I have what I need for my courses now.	6/2/2016 11:00 AM
2	Blackboard. I will not consent to "training," however.	5/25/2016 6:07 PM

Technology Survey (Faculty)

3	I have already implemented most of these items	5/23/2016 3:29 PM
4	note: I already use most of the others listed	4/28/2016 11:06 AM
5	Already implemented	4/28/2016 10:28 AM

**Q16 What type of technology training have you received within this academic year?
(Check all that apply)**

Answered: 47 Skipped: 7



Answer Choices	Responses
Lynda.com tutorials	34.04% 16
Technology Workshop on campus	25.53% 12
Outside workshop/webinar	29.79% 14
None	36.17% 17
Total Respondents: 47	

Technology Survey (Faculty)

Q17 What on-campus technology workshop would you be interested in attending?

Answered: 12 Skipped: 42

#	Responses	Date
1	Not sure	5/31/2016 4:59 PM
2	How to build a teacher website and how to set up online study groups for students	5/24/2016 10:26 AM
3	Using technology to remove the textbook from the course and reduce student costs	5/23/2016 3:29 PM
4	more Lynda.com, r25 live, online resources, career apps and resources	5/23/2016 1:43 PM
5	Use of technology to improve my teaching	5/10/2016 8:20 AM
6	photoshop	5/4/2016 9:51 AM
7	Not sure.	5/3/2016 11:31 AM
8	Net Tutor and online tutoring sites Turn it In Black Board Exams and Grade Book Management Online Study Group sites Creating a Teacher / Faculty Website Creating a Departmental Facebook Page (any approvals needed)	4/29/2016 9:29 PM
9	Setting up a faculty Web site	4/28/2016 1:10 PM
10	If Blackboard training was offered after normal work hours, adjunct faculty might have a chance to attend.	4/28/2016 12:27 PM
11	I don't really need a workshop, as much as a person	4/28/2016 11:06 AM
12	microsoft office	4/28/2016 10:28 AM

Technology Survey (Faculty)

Q18 Any additional comments/questions about technology resources at Norco College?

Answered: 9 Skipped: 45

#	Responses	Date
1	the projectors need to be replaced in may classrooms.	5/31/2016 4:59 PM
2	computers need to be updated or renewed	5/24/2016 10:04 PM
3	Norco College should have it's own help desk that is not tied to District.	5/23/2016 3:31 PM
4	There are difficulties with faculty who use Mac computers. It's frustrating that some software isn't on Mac.	5/4/2016 9:52 AM
5	I know that our college is working toward improving technology resources and classroom improvements.	5/1/2016 7:43 PM
6	I called for repairs multiple times. Some times they were repaired within a week, and I am still waiting to hear back from the message I left a few weeks ago. The computer is still not in sync with the correct time and both need maintenance. Please make this issue a high priority across the campus as many faculty face such difficulties.	4/29/2016 9:32 PM
7	No	4/28/2016 12:28 PM
8	We need an IT department that will work collaboratively with our college specific programs & resources. Our college has not been able to rely upon or have appropriate support from the district in facilitating our technology needs.	4/28/2016 10:55 AM
9	need lots of improvements and updates	4/28/2016 10:29 AM