

# NORCO COLLEGE ACTION PLAN FOR STRATEGIC PLANNING GOALS 2013-2018

## GOAL 2: IMPROVE THE QUALITY OF STUDENT LIFE

GOAL OBJECTIVES			COMMITTEE(S) LEADING	BASELINE MEASURE	TARGET OUTCOME
<b>Objective 1:</b> Increase student engagement (faculty and student interaction, active learning, student effort, support for learners).			SSC	CCSSE Data: A/C L-46.9, SE-45.6, AC-46.6, SFI-44.1, SL- 49	50.0 for all benchmarks
<b>Objective 2:</b> Increase frequency of student participation in co-curricular activities.			ASNC	Qualitative research presented in report	College hour definition
<b>Objective 3:</b> Increase student satisfaction and importance ratings for student support services.			SSPC	Accreditation Survey, #3 – page 5 (92.7%), #5 – page 3, Q2 (84.8%), 16 (98.4%)	Ensure that the baseline measures are at or above 90%.
<b>Objective 4:</b> Increase the percentage of students who consider the college environment to be inclusive.			ASNC/Legacy	p.1, Q 3-5 p.4, Table 2, Q 1-3 p.7, Tables 1&2*	
<b>Objective 5:</b> Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics.			Legacy	p.5, Tables 2*	
<b>Objective 6:</b> Increase current students' awareness about college resources dedicated to student success.			SSC/ASNC	Qualitative research presented in report	College hour definition
Activities	Method(s) of Measurement	Overseei ng Committ ee	Timeline	Responsible Offices/Parties	Objective(s) Addressed
Culturally-relevant professional development training to understand our student population	Number of attendees and offerings per year	SSC	Fall/Spring – Ongoing	PDC	1
Increase community events and workshops on campus	Number of events & workshops	SSC	Ongoing	ASNC/PDC/Legacy	1

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Focus on ways to encourage/require fulltime enrollment	Report	SSC	Annual	SSC	1
Scheduling – early bird, afternoon, evening tracks	Release of scheduling resources	SSC	Fall/Spring	DOI	1
Research what “college hour” has become... establish what it should be (Policy change) – goal to keep students on campus (good, affordable food helps)	Report	SSC	Fall 2015	DOI/ Dean of Student Life (Academic Senate/ASNC)	1, 6
Develop customer service training		SSPC			3
Annual customer service training (include student workers, staff, faculty)		SSPC			3
Train-the-trainer on Resource Referrals		SSPC			3
Develop a generalized student services satisfaction survey		SSPC			3
Establish unisex/single-stall restroom(s) on campus.		Legacy		BFPC via ASNC	4, 5 Related to page 7, table 2,3
Create a “Best Practices” list of inclusiveness activities/actions		Legacy			4, 5 Related to page 7, table 2,3
Ask all faculty Allies to display their buttons, placards and info on syllabus, email signature		Legacy			4, 5 Related to page 7, table 2,3
Develop an annual “inclusion” event that addresses student to student interactions.		Legacy			5 Related to page 5 tables 2, 3, 4
Create and post information about discrimination/harassment		Legacy			5 Related to page 5 tables 2, 3, 4

***\*Reference document: Student Diversity Climate Study Results Fall 2013***